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**RICHMOND COUNTY HOSPICE, INC  
2018 ANNUAL NOT-FOR-PROFIT REPORT**





Dear Friends of Richmond County Hospice,

In 2018, we created a new campaign within the walls of hospice and in our community - “Compassionate Care is our Calling.” As we want our community to “Discover the Difference” in our hospice compared to many others, we also want to promote excellence and compassion from within and throughout our reach. We have been tremendously successful.

We are the proud recipients of the Hospice Honors Award for the fourth year in a row, with a score of a 95% Excellent Satisfaction rating compared to the national hospice average of 85.4%. Our employee retention rate was 98%, and we cared for 256 patients in home care and 295 patients at Hospice Haven.

We may be small, independent, and community-based, but our non-profit reaches out into the local community in many different ways. For example, RCH provides employment to 60-65 local professionals, interns from various colleges, additional services and outreach programs, activities, and contracts with over 50 medical professionals and many non-medical contracts.

We could not be excellent without YOU! Your support, through your time, talent, and treasures, allows us to provide this exceptional care to our patients and our community. It truly takes our “village” to care for those who are terminally ill in an environment that is genuinely deserving.

In Hospice Service,

Kristina M. Leyden, MSW, LCSW  
Chief Executive Officer



## FY 2018 Annual Not-For-Profit Report

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## M ISSION

Richmond County Hospice., Inc., exists to enrich lives, beginning with each life we touch: our patients, their loved ones and caregivers, our employees, our volunteers, the communities in which we serve, and those we will meet in the days and years to come.

# What makes us Different?



- 95% of our patients' caregivers rate our services nine out of ten or greater.
- Hospice Haven is the only General Inpatient Center in Richmond County.
- Home Visits are made by our full-time end-of-life care specialized Hospice Physician.
- 24 Hour On-Call-team is staffed by our hospice nurses with all calls answered and visits made by an on-call team member.
- Your Home Town Hospice is the only not-for-profit independent Hospice located in Richmond County.
- Hospice Honors Award received by Richmond County Hospice in 2016, 2017, 2018, and 2019!
- Richmond County Hospice honors our Veterans with our Final Salute Program, We Honor Veterans Program and Annual Salute to Veterans Outreach Event.
- Richmond County Hospice has earned CHAP (Community Health Accreditation Partner) accreditation since 2013.
- A Memorial Garden and Walking path on our 30 acre campus adjacent to Hospice Haven is available for caregivers, patients, and our community.



# Programs

- Home Care
- General Inpatient Care
- Volunteer Service
- Bereavement & Support

## Home Care

- 69%. Patients cared for in their own Home
- 10%. Patients cared for in various Long Term Care Facilities
- 13%. Patients cared for in various Assisted Living Facilities
- 256. Patients cared for by our home care program



## General Inpatient Care

- 5.6. is the average days a patient spends at Hospice Haven for General Inpatient Care
- 295. Patients cared for at Hospice Haven



## Volunteer Service

- 197. Volunteers who gave their time to Richmond County Hospice
- 8.01%. Volunteer Hours matching our paid clinical hours (50/0+ is the federal requirement)



## Bereavement & Support

- 107. Participants who attended our FREE support groups (open to all members of our community)
- 50. Community members who received FREE Grief Counseling from our Bereavement Social Worker
- 226. Family members and clinical staff participating in our Bi-Annual Light of Life Memorial Ceremonies



# Outreach

- Community Involvement
- Giving Back
- Education

## Camp Haven



## Volunteer Banquet



## Bi-Annual Light of Life Service



## Hamlet Soup Kitchen



## Senior Games



## Relay for Life Team



## Hospice Sabbath

Cool Cars for a Cause



Children's Grief Camp



Salute to Veterans Event



Wishing Well Program



Taste of the Sandhills  
showcasing  
Dancing with the Stars



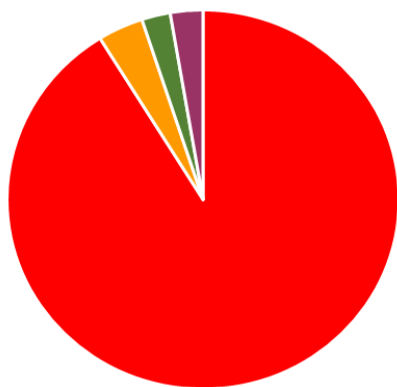
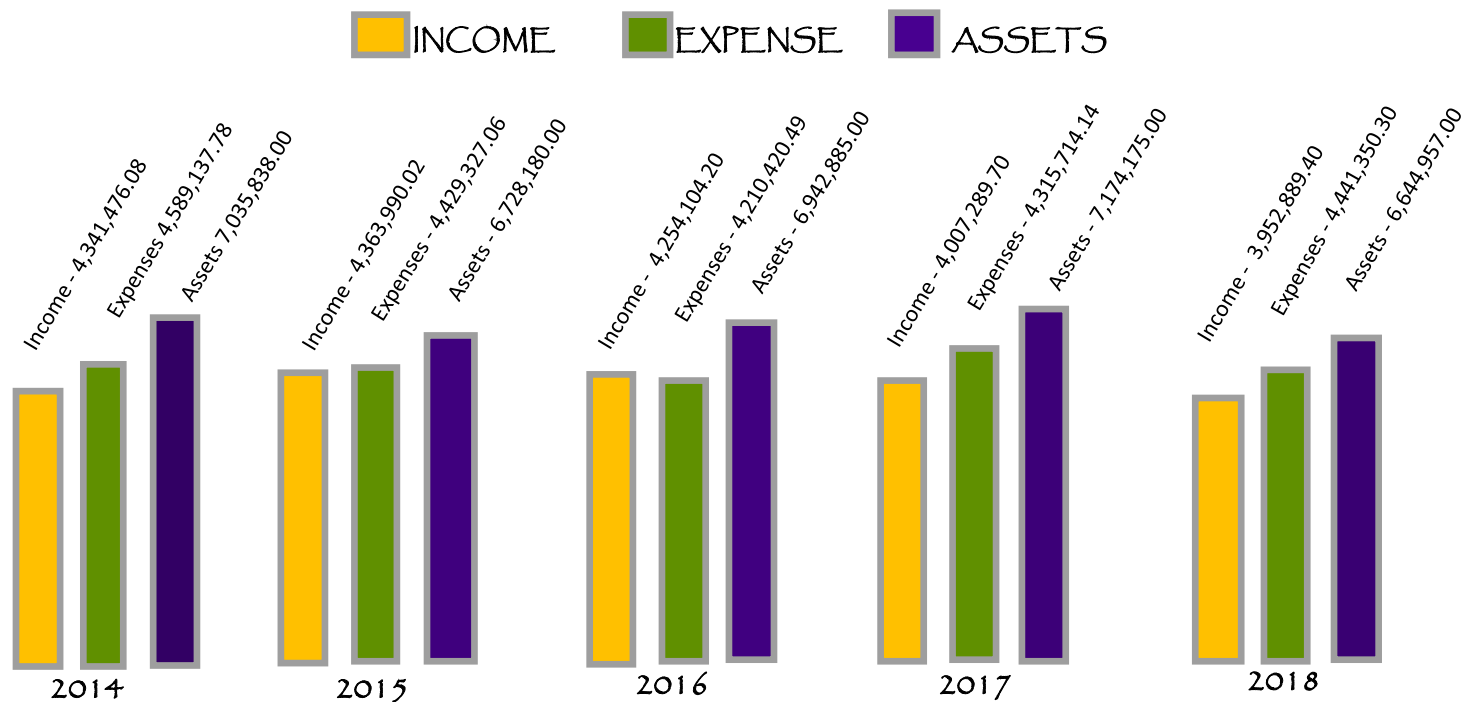
Forever Tree



# Financials

- Resourceful
- Vested
- Efficient

## FIVE YEAR FINANCIAL ANALYSIS IN MILLIONS OF DOLLARS



■ MEDICARE ■ MEDICAID ■ DEVELOPMENT ■ PRIVATE INSURANCE

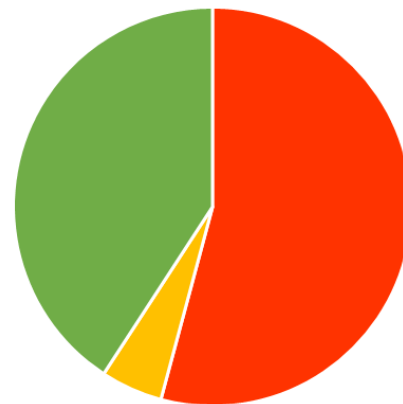
Medicare  
3,604,560.07

Medicaid  
148,485.46

Development  
Grant, Donation  
Fundraising  
93,419.04

Private Insurance  
106,484.00

## FY 2018 - Income Expense



■ PATIENT CARE ■ BENEVOLENT CARE ■ FACILITY/INDIRECT CARE

Patient Care  
2,533,932.25

Benevolent Care  
235,102.56

Facility/Indirect Care  
1,907,410.00



# Moments of Life

- Treasured Memories
- Remembrances
- Unforgettable Moments

## "ANGELS AMONG US"

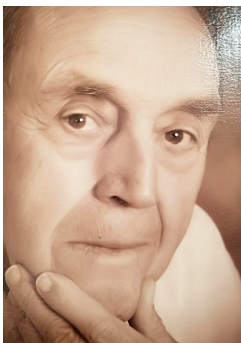
As I reflect on the amazing care my mom and dad received from Hospice and Hospice Haven, I am reminded of an Alabama song "Angels Among Us." "Oh, I believe there are Angels Among Us, Sent down to us from somewhere up above."



As times increasingly became challenging during my parent's disease process, the Hospice and Hospice Haven team guided us with a light of love. The Hospice team was always there to come along beside me and my family, to comfort us, to have a kind word, and to offer a hug or a helping hand. This team was and are truly "Angels among us." Losing our parents four months apart was difficult, but somehow, by the grace of God, Hospice assisted in making it more bearable. The Hospice service not only provides care for the patient but also offers warm person-to-person compassionate emotional and moral support to families as well. Hospice was able to offer and provide assistance and comfort to my dad and mom, and to the entire family.

Staff members were able to guide us through their disease process, answering questions regarding what to expect during this difficult journey, and lend a helping hand or a shoulder to cry on. They became more than just caregivers, they became part of our family. I thank God that He allowed our paths to cross with Richmond County Hospice. If you are facing an illness of a loved one, feeling lost, not sure what direction to take, please contact Richmond County Hospice. They are an amazing group of individuals offering incredible services. Angels Among Us!!!  
In His Love, Tammy Benson

## Daddy



My relationship with Richmond County Hospice began in the late 1990s. I realized that I needed to share my time with others and felt drawn to Richmond County Hospice. I became a bereavement volunteer. In August, 2012, my mother transitioned into her heavenly home, leaving my dad, at 85 years old, to live alone. After many visits to stay with my husband and myself, dad moved to the sandhills from the foothills. Having been a pastor in that area for 44+ years, dad moved to Richmond county in December, 2013. Initially, dad saw the move to be a necessity rather than a personal choice, in a short period of time, dad became acclimated to his sandhills living. In the summer, 2016, dad's health began to decline and in early 2017 he became a Richmond County Hospice patient. For me, it was much needed assistance due to dad not wanting me to assist him with hygiene care and mobility issues. There are no words to express the gratitude our family has for Richmond County Hospice. We felt supported in medical care, daily living and respite care, 24 hour nursing staff and chaplain services.

Because of respite care, my husband and I were able to take my dad back home for his burial in May, with less physical and mental fatigue. We had the opportunity to make important decisions without feeling rushed and conflicted.

As I have reflected back on that period of time, I have even more appreciation of the services our family received from Richmond County Hospice during dad's illness and transitioning into his heavenly home. We have "peace of mind", knowing that we did everything we possibly could to care for dad, I believe that peaceful feeling is a direct result of services provided by Richmond County Hospice.

Nancy Lyon Boling, daughter of Reverend Willard Amos Lyon

- Hospice Haven Volunteer

## WONDERFUL PLACE

Richmond County Hospice is a wonderful place to transition from this world to the next. The doctors, nurses, and staff were exceptional, not only to our mom, but also to our family as well. It takes a special calling to deal with death every day and still be able to convey the compassion needed to each patient and family member. God bless you, each and every one, as you go about the work He has called you to do. We will be forever touched by you all and tremendously grateful for all you did for mom during her final journey home.  
-Wanda J.

# A Glance Back at 2018



# A Glance Back at 2018



## What's ahead in 2019?

Our goal is to continue to provide end-of-life services with the compassion and excellence deserving of all community members during a terminal illness.

We will continue to focus on outreach education and building a foundation to provide these services to all regardless of their ability to pay.

# Thank You:

Your support means the world to us.  
We're lucky to have you on our team.

## \$1000 and Above

Ann Gibson  
BB&T Lighthouse Project  
Bennett's Fire Extinguisher Sales & Service  
Big K Propane  
Carolyn McLaughlin  
Dr. Steven & Anne Strobel  
Enterprise Fleet Management, Inc  
Enterprise Holdings Inc.  
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Ingram Trust Distribution  
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Kenneth & Claudia Robinette  
Lavell & Peggy Anderson  
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Richmond County Forever Tree  
Sandhills Flooring & Restoration  
Second Baptist Church  
Superior Cranes, Inc.  
Taylor Family Foundation  
The Family of Lucille Boone  
Timothy Edwards  
Tri-Cook Electrical  
Victory Baptist Church  
Watson King Funeral Homes  
Wayne Burgess

## \$999.00 and Below

"Chicks of 66"  
Aberdeen Chapter #259 OES  
Alberta Freeman Family  
Alfredson's Import  
Alice Lovin  
Alice Warrick  
Allen & Cindy Jordan  
Allstate Glass-Laurinburg  
Amaryllis Williams  
Amy Archer  
Amy Gurano  
Angela Quinn  
Ann Singletary  
Annie Covington  
Ardell Deese  
Arlene Ritter  
Ashley Chapel Educational Center  
Barbara Foreman  
Barbara Johnson  
Bert Russ  
Beth Keever  
Betty Williams  
Beverly Barber  
Beverly Ramsey  
Bill McKenzie  
Bill Smith & Betty D. Smith  
Blaine Maples  
Bo & Freida Bollinger  
Bo, Helen, & Dawn Grooms  
Bob & Linda McLester  
Bobbie Jones  
Bobbie Jordan  
Bobbie Schaffnit  
Boyd Taylor

Brenda Burr  
Brent Mossor  
Brian Crook  
Brian Mitchell  
Butch, Wendy, & Noah Jordan  
Cape Fear Regional Theatre  
Care & Share Nightingales  
Carolina Finest Fountains  
Carolyn Sherayko  
Carrie S. Callahan  
Cassandra Crump  
Catherine Cooper  
Cathy & Hank Roofe  
Charles & Faye McLendon  
Charles Cobb Jr.  
Charles Williams  
Chong Yi  
Christina, Gina, Ann, Deycasha  
Christine Nance  
Chuck & Camille Utter  
Cindy Lear  
Classic Apparel  
Cochrane Repair Service  
Connie Crowley  
Crystal Hall  
D.O. Long  
Dale & Pam Denson  
Dale & Susan Furr  
Dale's Golfing Buddies  
Dan Bennett  
Dan McInnis  
Dan Williams  
Daniel & Nancy Barber  
Daniel P. & Mary Lou Black  
Dave & Renate Andres



# MABRY'S DRUG AND HOMECARE OUR 2018 EVENT SPONSOR



- |                        |  |                                  |
|------------------------|--|----------------------------------|
| David Fieg             | Farm Bureau                                  | Jane McClamrock                  |
| David Roller           | Faye Yates & Family                          | Janet Bateman                    |
| Debbie Owens           | First Baptist Church Missions Council-Hamlet | Janice Lewis                     |
| Deborah Broome         | First Presbyterian Church of Ellerbe         | Jeff & Lisa Etheridge            |
| Debra Norwood          | First Presbyterian Church-Rockingham         | Jennifer Wilson                  |
| Denise Herr            | FirstHealth Outpatient Cancer Center         | Jerry Cissel                     |
| Diana Belkoskli        | FMCJ Enterprises LLC                         | Jessica Edwards                  |
| Diane & Kathy Moore    | Frances Shepard                              | Jim & Jeanne Short               |
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| Diane Burrows          | Freedom Baptist Church                       | Jo & Joe Lockwood                |
| Diane Munns            | Freeman & Nancy Thomas                       | Joe & Terri Robinson             |
| Donald Gibson          | Friendship Club                              | Joey & Renee Williams            |
| Don's Locksmith        | G. R. Kindley                                | John & Catherine Neal            |
| Doris Goodman          | Gayle J. Nantz & Leesa                       | John & Sharon Hutchinson         |
| Dorothy Womack         | George & Annette Teasley                     | John Allen                       |
| Dot Benson             | George Sago                                  | John Thomas III                  |
| Doug Warnock           | Gladys McLendon                              | Johnny & Carol Dye               |
| Douglas Spencer        | Glendon Independent Christian Church         | Johnny & Dolly Harrington        |
| Dr. & Mrs. Paul Neal   | Golda Wilson                                 | Johnny Mabe                      |
| Dunn Builders Inc.     | Gordan Monroe                                | Jonathan & Mary Ann Nichols Mann |
| Dwight & Terry Dennis  | Hamlet High School Class of 55               | Joy Free Will Baptist Church     |
| E.L. & Gail Skipper    | Hamlet Rotary Club                           | Joyce Bridges                    |
| Earl Klinck II         | Hannah Pickett Community Church Inc          | Juanita Goins                    |
| East Lumberton Baptist | Harold & Patricia Walls                      | Judith Infinger                  |
| Edith Valentine        | Harold Guinn                                 | Judith Myers                     |
| Edward Vuncannon       | Harris Printing                              | Judith Rushing                   |
| Elaine Francis         | Harry & Beryl Shaw                           | Judy Wright                      |
| Elaine Pressley        | Harvey & Rita Melton                         | Karen Geiger                     |
| Eleanor Adeimy         | Hobson Cato                                  | Karen Rickett                    |
| Ellen Jones            | Horace Coleman                               | Karen Stockwell                  |
| Elsie Wilson           | Hudson Brothers Deli, LLC                    | Karen Truex                      |
| Epsilon, Inc.          | Iris Smith                                   | Kathryn Field                    |
| Essie Byrd             | Iris Vasquez                                 | Kathryn Grigg                    |
| Evelyn Marks           | James & Hazel Spivey                         | Kathy Butler                     |
| Family Pharmacy        | James Love                                   | Kathy Johnson                    |
|                        | James McKenzie                               | Kathy Lomax                      |

# FY 2018 Supporters

## Continued

Kathy White	Marston Baptist Church WMU	Paul & Karen Rickett
Kathy Yates & Pat Lunceford	Martha Eggleston	Pearce Construction, LLC.
Katie Wakeford	Martha Herndon	Pee Dee Electric
Kay Moss	Martha Sumner	Peggy Payne
Kaye C. Richards-Beale	Mary Alice Warnock	Phyllis Chappell
Kelly Souther	Mary Martha Warnock	Pine Grove Baptist Church
Kemble Concrete Kronstruction Kompany	Maxine McLean	Planet 21, Inc.
Kenneth & Renee Bowman	Michael Campbell	Priscilla Durden
Kim Hager	Michelle Parrish	Quint & Robin Barefoot
Kimberly Tart	Mini Maxi	R.L. & Sally Biggers
Kimberley Yates	Mitchel Fugate	Ramona Davis
Kimrey Law, PLLC	Morris & Suzanne Beverly	Rand & Gregory PA
L. Keith Dennis	Mr. & Mrs. Luther	Reba Breshears
Larian Whitehead	Mr. & Mrs. Malcolm Isaac	Renee Nygard
Laura Farrell	Mr. & Mrs. Robert Henderson	Ricki & Jimmy Haley
Laura Parks	Mr. & Mrs. William McMullen	Ricky Huggins
Laurel Evans	Mrs. Charles Diggs	Roberdel Baptist Church
Leif Grytebust	Mrs. Webb	Robert Brigman, Jr.
Lella Jones	Mt. Calvary Rock of Ages Church	Robert Goins
Lettie Hill	Murtis Boan	Robert Ingram
Lettie Hill Family	Nancy Elliot	Roger Erwin
Linda Leviner	Nancy Hatcher	Rohanen High School Class of 1960
Linda Russell	Nancy Padgett	Ronald Adrianse
Lois Goodson	Nancy Robbins	Ronald Coleman
Loretta Bailey	Neal & Trudy Watkins	Rotary Club of Rockingham
Louise Shuford	Network of Good	Roxi Gainey
LTC RET Ronald Snead	Nina Patel	Royle Wright
Mabry's Drug & Home Care	Oliver & Carol Turner	Russell Edwards
Maeghan Hunter	Oz Queen	Ruth Burgin
Margo & Joel Huskey	Pam Holcomb	Sally Brookins
Marian Savage	Pat Chappell	Sam & Laura Phillips
Marilyn Ramsey	Pat Hinson	Sandhill Automotive, Inc.
Marilynn Bennett	Patricia Shular	Sandhills Shag Club
Mark & Sandy Benfield	Patty Frick	Sandra Martin
Marks Creek Presbyterian Church	Paul & Carol Begley	Sandra McCormick
Marshall Hurst	Paul & Evonne Phillips	Sandy Lampley

# FY 2018 Supporters

## Continued

Sandy McRae II & Family  
Sara Poston  
Sarah Rorie  
Sarah Sriratanakoul  
Second Baptist Love Club  
Shamarie Johnson  
Shannon Mabe  
Shan-Tika Watkins  
Sherri Tester  
Shirley Shelley Circle Fund  
Simply Chic  
Stephen Neufeld  
Stephen Whitley  
Steve Willocks  
Stogner Architecture  
Susan Bernabei  
Susan Furr  
Teresa Copper  
Terri Brown  
Terry Brown  
Terry Dennis  
The Family of Bob & Odessa McEwen  
The Family of Channie McManus  
The Jim & Sandy Terry Family Fund  
The Yancey Family & Mabel Nicholson  
The Power House  
The Tennis Butchers  
Theresa Gardner  
Thursday Rummy Club  
Timothy Ringen  
Tommy & Diane Kennedy  
United Methodist Women FUMC  
United Way of Richmond County  
Val & Martha Chepeleff  
VFW 4203  
ViAnglea Roach Mary Kay

Vickie Cox  
Village of Pinehurst  
Virginia Fisher  
Vita Nonwovens, LLC  
W.M.U. Saron Baptist  
Watson King Funeral Homes  
Wayne & Joyce Frye  
Wayne & Lib Burgess  
Wendy Lahm  
Wesley's Golfing Buddies  
West Rockingham UMC  
Wilson & Audrey Moore  
Winfred & Linda Pence  
Wing Queens  
Winona Gibson & Judy Cagle  
Woodrow Gunter II  
Your Cause  
Zipp Transportation LLC  
**In Kind**  
Alpha Phi Chi  
Anita Brown  
Barbara Patterson  
Barbara Simmons  
Bonnie Huntley  
Brandy Wheeler  
Bruce Standridge  
Carol Hoag  
Charlotte Treadaway  
Community Church  
Connie Davis  
Cordova Middle School students  
Denise Stuart  
Dr. Strobel  
Elaine Pressley  
Family of Jean Greene  
First Presbyterian Church of Ellerbe

Freedom Baptist Church  
Geneva Paxton  
Ginger McLain  
Jamie Dodson  
Janet Clark  
Judy Myers  
Karen Slate  
Lindy Fann  
Lyn Hurst  
Mike & Kayla Cotton  
Nelson Sheppard  
Paul & Karen Rickett  
Pee Dee United Methodist Church  
Peggy Anderson  
Rachel Jenkins  
Rolling Sandhills Civitan Club  
Second Baptist Church of Hamlet  
Sybil Heath  
Tammy Bull  
Teri McDonald  
The Bates Family  
The Family of Callie Myers  
The Martha Faye Crafters  
Vicky Cox  
Vivian Brown  
W.M.U. Saron Baptist Church  
West Rockingham Church of God  
Wilma Cardenas  
Women on Mission- Second Baptist

**Thank You  
For Your  
Donation**

# FY 2018 Supporters

## Continued

### Forever Tree

#### In Honor:

Becky Wallace  
Dorothy Womack  
Hobby Cato  
Jessica Mims  
John & Phyllis Watkins  
Johnny & Dolly Harrington  
Julie Woody  
Kristina Leyden  
Sandy Black  
Vickie Clark

#### In Memory:

Annie Covington  
Arturo DeAguilar  
Barbara Simmons  
Barbara Tarlton  
Becky Wallace  
Beverley Getzen  
Brad Street  
Brandon & Cyndi Newton  
Brandy Wheeler  
Brenda Cannon & Wilson Lampley  
Carlotta Griffin-Knotts  
Carol Dye  
Carol Hamilton & Family  
Carol Stutts  
Cary Sullivan  
Charlotte Russ  
Charlotte Treadaway  
Cissy Griffin  
Deanna Preslar Hildreth  
Deborah Thomas  
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Doris Solomon  
Dorothy Womack  
Edward E. Vuncannon, III  
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Freddy Brown  
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Gordan Monroe  
Harold Guinn  
Helen Staton  
Hobby Cato  
Hollie Smith  
James Solomon  
Jane Burnette  
Janice Lewis & Kenneth M. Thayer Jr.  
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Jeff & Tammy Benson  
Jennifer Barber  
Jennifer Tarlton  
Jerry & Susan Eason  
Jessica Mims  
Jewel Mabe  
Jim & Janice Eason  
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Johnny & Dolly Harrington  
Judy Newton  
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Julie Woody  
Karen Geiger  
Karen Richardson  
Karen Thornton  
Kayla Sell  
Kelly Morton  
Ken Caulder  
Kim Johnson

Kristina Leyden  
Leavitt Funeral Home  
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Linda Knotts  
Linda Russell  
Lisa Wood  
Lori Jenkins  
Lula Harper  
Lyra Johnson & Family  
Marian Walls  
Martha Morton  
Marvin Taylor  
Matt & Lisa O'Neal  
Michelle & Steven Parrish  
Mike Campbell  
Mincie Maynoe  
Nancy D. Greene  
Nancy Hunsucker  
Neal & Trudy Watkins  
Pat Maloney  
Peggy Payne  
Rachelle Jenkins  
Ramona T. Davis  
Ray Martin & Vladimir Tushin  
Richard & Amy Archer  
Robert Burr, Sr.  
Ronald Adrianse  
Russell Edwards  
Sandy Black  
Sean Monroe  
Shan-Tika Watkins  
Shirley & Roland Ash  
Shonda Crump  
Stephanie Thornton  
Sue & Bill Henry  
Sullivan Family  
Susanne King  
Sybil Oxendine  
Tammy Bull  
Teresa Morton  
Teri McDonald  
Terri Brown  
Vickie Clark  
Vilas & Bobbie Schaffnit  
W.J. & Brenda Baker



*“Only by giving are you able to receive more that  
you already have.” - Jim Rohn*

Thanks to your generosity and those of the generations prior, Richmond County Hospice has been providing end-of-life care to Richmond County and its neighbors for 33 years. Our community benefited and continues to benefit from the excellent services provided by our team of compassionate professionals to enhance the quality of life for all those in their last days and months.

Your support continues to allow our independent, non-profit hospice remain the Home Town Hospice for Richmond County and its neighbors. As we close out the year of “Discover the Difference” and we bring on our new campaign “Compassionate Care is Our Calling,” we hope that you will continue to support our mission through your time, talents, or treasures.

There are many ways that you can continue the legacy and build our foundation for continued growth and innovation of exceptional health care services for years to come. Please consider annual gifts, participating in our fundraisers, making donations to honor or in memory of loved ones, our Vintage Campaign, bequest us in your will or other planned giving methods-these are all vital to the long term strength of our agency and our foundation.

Please call our Director of Public Relations (Julie Woody) or our CEO (Kristina Leyden) at 910-997-4464 for more information, or visit our website at [www.richmondcountyhospice.com](http://www.richmondcountyhospice.com).

God Bless You.

# “Meet Our Hospice Family”

## Hospice Haven Team

### Nurses

Ann Elise Taylor, RN Inpatient Nurse  
Deanna Treadaway, RN Inpatient Nurse  
Kathleen Camp, RN Inpatient Nurse-CHPN  
Karen Geiger, RN, MSN Inpatient Nurse  
Shonda Crump, LPN Inpatient Nurse  
Teresa Balzer, RN, BSN, Inpatient Nurse-CHPN  
Patricia Wheeler, RN- PRN

### Hospice PCT's

Audrey Martin, Patient Care Technician  
Joeanne Smith, Patient Care Technician  
Kathy Taylor, Patient Care Technician  
Kay Brewington, Patient Care Technician  
LaToya Ratliff, Patient Care Technician  
Patricia Armenta, Patient Care Technician

### Support Staff

Stephanie Thornton, BA Inpatient Care Coordinator  
Vladimir Tushin, Inpatient Housekeeper

## Home Care Team

### Nurses

Lisa Wood, RN-Home Care Team  
Coordinator/CHPN  
Cayce M. Terry, RN HC Primary Nurse  
Lori Jenkins, RN HC Primary Nurse  
Michelle Rogers, RN, BSN HC Primary Nurse  
Peggy Gatewood, RN HC Primary Nurse  
Tammy Driggers, RN HC Primary Nurse-CHPN  
Rebecca L. Brand, RN

### Hospice Aides

Tammy Bull, CNAII –CHP-NA  
Hospice Aide Coordinator  
Annalisa Thompson, Hospice Aide  
Esmeralda Rodriguez, Hospice Aide  
Rebecca Park, Hospice Aide  
Stephanie Baldwin, Hospice Aide  
Sybil Oxendine, Hospice Aide  
Teresa Graham, Hospice Aide  
Tina Blake, Hospice Aide

### PRN Hospice Aides

Kayla Sells, PRN Hospice Aide  
Misael I. Diaz, PRN Hospice Aide  
Angela McDonald, PRN Hospice Aide  
Sarah M. Sheppard, PRN Hospice Aide  
Patricia Goodwin, Hospice Aide

### Social Workers

Mary Martha Warnock, BSW  
Sandra Black, BSW Bereavement Coordinator  
Shannon Huff, BA

### Chaplains

Christopher Thornton, CHP-C Chaplain  
Kenneth Lyerly, MDiv. Chaplain- PRN

### On-Call Nurses

Johanna Poole, RN On Call Nurse  
Natalie Barbour, RN On Call Nurse

## Admissions/Intake

Heather Monroe, RN Clinical Specialist  
Teri Cowan, LPN Referral Intake Liaison

### Medical Providers

Thai Trihn, MD Hospice Physician-PT  
Christina Dixon, FP Nurse Practitioner-PRN

## Outreach

Lisa O'Neal, AA Outreach & Volunteer Coordinator  
Linda Russell, Outreach & Volunteer Assistant  
Ellen Richburg, Outreach Support  
Raymond Martin, Grant Writer

## Support Staff

Eddie Edwards, Maintenance Technician  
Jewel Mabe, Clinical Office Coordinator  
Jane Burnette, Billing/Acc. Specialist  
Kelly Williams, Secretary/Receptionist  
Lynn Clewis, Stenographer  
Nic Wilkes, Grounds & Gardens  
Rosy English, Housekeeping

## Leadership

Kristina Leyden, MSW, LCSW CEO  
Dr. Steven Strobel, CMO  
Arturo De Aguilar, M.Div., MS Director of HR  
Hollie Smith, RN, CHPN - Director of Inpatient Care  
Jenny Mabe, RN, CHPN - Director of Nursing (Home Care)  
Jessica Mims, BSW, CHP-SW - Director of Family Services  
Julia Woody, RN, CHPN - Director of Public Relations  
Marvin Taylor, BS Director of Finances

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## SUPPORT OUR MISSION

### “Giving is the Greatest Act of Grace” - Anonymous

#### Be our Advocate

Anyone can make a referral or spread our mission throughout our service area.

#### Volunteer

Volunteers are an important and integral part of Richmond County Hospice, Inc. We invite you to enjoy the personal satisfaction and rewards of helping others.

#### Sponsor Event

Event Sponsors allow us to continue with our outreach programs. We have various events with different sponsorship levels.

#### Donate

Pay tribute to someone special by making a honorary or memorial donation in their name, or to donate to one of our various charitable projects. Donations Support Richmond County Hospice Programs.

#### Like us on Facebook

to stay up to date with our latest events and activities

#### Visit our Website at:

[www.richmondcountyhospice.com](http://www.richmondcountyhospice.com)  
to learn more about our programs and services.

PEACE



COMFORT



DIGNITY



Richmond County Hospice/Hospice Haven/Anson Community Office  
1119 North US Highway 1 Rockingham, NC 28379  
[www.richmondcountyhospice](http://www.richmondcountyhospice)

Main Office (910) 997-4464 ~ Hospice Haven (910) 997-4446  
Fax: (910) 997-4450