

Your Hometown

Your Choice, Your Hospice

Volume 16

"Compassionate Care Is Our Calling"

Summer 2018

Richmond County Hospice, Hospice Haven & Anson Community Hospice

Our VOLUNTEERS are SAINTS ~ Mardi Gras Celebration



This year's annual volunteer banquet was held on April 19, 2018, from 6-8:30pm at Mt. Olive Baptist Church. "It's time to show off those colors of purple, green, and gold! Let's start Volunteer Month With a little Jazz and Soul, So enjoy some Creole food and our Masquerade. Take part in our Carnivale and Mardi Gras parade. You'll have a grand ole time. You won't hear complaints as we show appreciation for some Modern day Saints." We were excited to see a packed house with over 125 in attendance.

All of our volunteers were honored for their service. Special recognition was given for those giving more than 40 hours of their time throughout the year. Our annual award winners were: Haven Mascot, Volunteer of the Year; Amani Smith, Volunteen of the Year, Kate Leyden, Board Member Volunteer of the Year, Sharon Setzer Hutchinson, Church of the Year, Second Baptist Church of Hamlet, Business of the Year, Farm Bureau of Rockingham, Non-Clinical Volunteer of the Year, Sandra Pliescott, Rookie Volunteer of the Year, Nelson Sheppard, Patient Care Volunteer of the Year, Linda Parker, Mary Heavner Volunteer of the Year Award Charlotte Treadaway.

We are so thankful to the following businesses and individuals who made it possible for us to provide this special night for our volunteers: Mt. Olive Baptist Church for allowing us to host our event; Katie Mabe with KMD Marketing & Designs for the beautiful programs; Myra Leak for being our guest speaker; Chad Woody and Allen Cox for helping prepare the low country boil; Emily Wescott for donating her time and talent and making many of the delicious desserts; Bojangles for the yummy biscuits; Watson King Funeral Homes and Richmond Memorial Park for sponsoring our Volunteer banquet year after year! You are a great support to us and provide special service to our community.

The Volunteer Banquet Committee who are the best people to work with and make planning this event so much fun are: Julie, Kristina, Buddy, Linda, Sandy, Jane, and Arturo. Nic Wilkes uses his incredible talent makes us feel as if we were at Mardi Gras with Styrofoam, paint, lights, and plants. His imagination and skills are beyond amazing! And last but certainly not least, a huge thank you to all of our wonderful volunteers. Volunteers truly are the Saints of Hospice. As always, if you are interested in giving your time, talent, or treasures to Richmond County Hospice as a Volunteer, please contact Lisa O'Neal at 910-997-4464.

Meet Our Hospice Family

HOSPICE NURSE AIDES

Tammy Bull, NA II, CHPNA Hospice Aide Coordinator

Tina Blake, NA II
Teresa Graham, NA II
Stephanie Baldwin, NA I
Sybil Oxendine, NA I
Esmeralda Rodriguez, NA I
Annalisa Thompson, NA I
Patricia E. Goodwin, NA I
Kayla Sell, NA I

PATIENT CARE TECHNICIANS

Rebecca Park, NA I

Kay Brewington, NA II Joeann Smith, NA I Victoria Brown, NA I Audrey Martin, NA I Latoya Ratliff, NA I Kathy Taylor, NA I

HOMECARE PRIMARY NURSES

Tammy Driggers, RN,CHPN
Lisa Wood, RN,CHPN
Peggy Gatewood, RN
Lori Jenkins, RN
Michelle Rogers, BSN RN
Cayce M. Terry, RN

INPATIENT NURSES

Shonda Crump, LPN
Deanna Treadaway, RN
Karen Geiger, RN,MSN
Teresa Balzer, RN,BSN,CHPN
Ann Elise Taylor, RN,PT
Kathleen Camp, RN,CHPN,PT
Patricia Wheeler, RN,PRN
Tammy Faber, RN, PRN

ON CALL NURSES

Johanna Poole, RN Natalie Barbour, BSW, BSN,RN

ADMISSIONS & OUTREACH

Heather Monroe, RN,CHPN Clinical Specialist

Teri Norwood, LPN Referral Intake Liaison Lisa O'Neal, AAS Volunteer & Outreach Coordinator

Linda Russell, Outreach & Volunteer Assistant Ellen Richburg, Outreach & Office Support, PT Ray Martin, Development & Grant Support, PT

FAMILY SERVICES

Sandy Black, BSW Bereavement Coordinator

Christopher Thornton, CPC Chaplain

Kenneth Lyerly, MDIV. Chaplain-PRN

Stephanie Thornton, BA Inpatient Care Coordinator Social Worker

> Shannon Huff, BA Social Worker

Mary Martha Warnock, BSW Social Worker

MEDICAL STAFF

Dr. Thai Trihn, Hospice Physician-PRN

SUPPORT STAFF

Jane Burnette, Billing/Account Specialist
Faith Jones, Clinical Office Coordinator
Kelly Williams, Receptionist/Secretary
Buddy Edwards, Maintenance Technician
Rosa G. English, PT Housekeeping/Admin
Vladimir Tushin, Maintenance/Haven
Jewel Mabe, PT Medical Coder
Nic Wilkes, PT Landscape/Gardener

MANAGERS & DIRECTORS

Kristina Leyden, MSW- LCSW Chief Executive Officer

> Steven Strobel, MD Chief Medical Officer

Julie Woody, RN,CHPN Director of Public Relations

> Marvin Taylor, BS Director of Finances

Arturo De Aguilar, MA, MDIV. Director of Human Resources

Jessica Mims, BSW,CHP-SW Director of Family Services

Jenny Mabe, RN, CHPN Director of Nursing (Home Care)

> Hollie Smith, RN, CHPN Director of Inpatient Care

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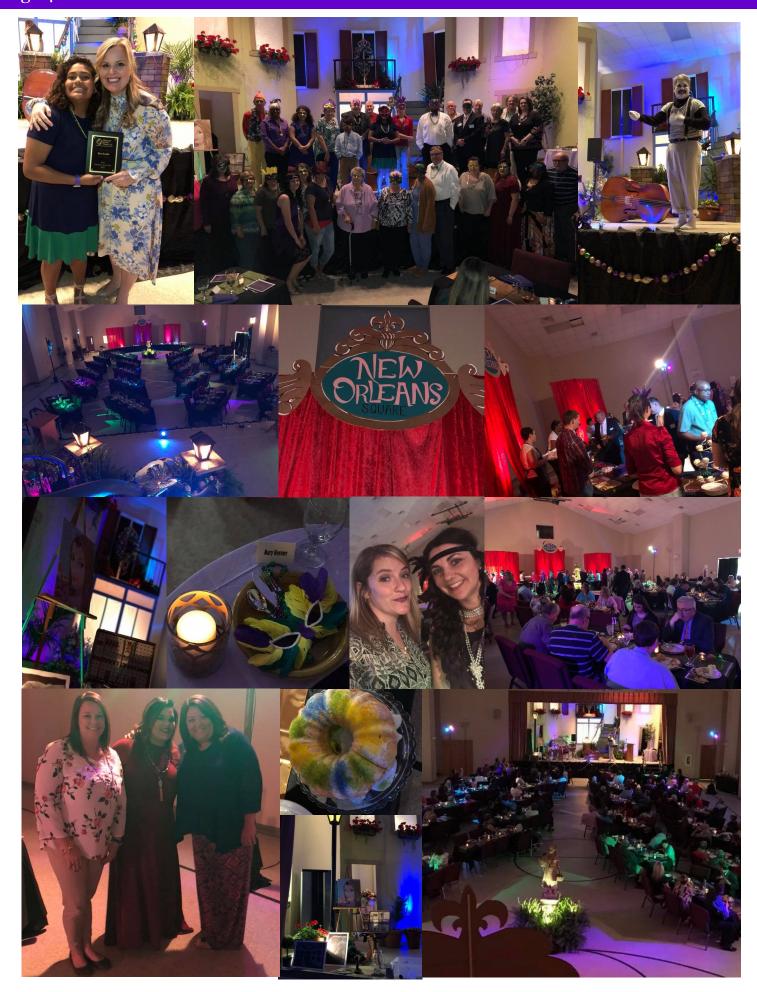
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Michelle Parrish
Dennis Quick
Donnie Richardson

All of our volunteers who are part of our Richmond County
Hospice Family
Their gift of time and dedication makes our organization the best
"Home Town Hospice" around!





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Light of Life

Richmond County Hospice hosted the spring Light of Life Memorial Celebration on Thursday, May 24th.

The ceremony took place at the Church of God of Prophecy in Rockingham. Remarks and opening prayer were offered by Pastor Steven Gilmer, and words of encouragement were brought by our hospice chaplain, Chris Thornton. Special music included prelude by Linda Hatcher, two harp solos by Sharon Hutchinson, and a song, "Precious Memories," by Joe Grooms in loving memory of his grandmother, Sylvia Grooms. The evening of remembrance was complimented by the lighting of the hospice unity candle and congregational candles followed by the Reading of Names. The service concluded with prayer and the blessing of the meal. Our patients' families and staff of Richmond County Hospice enjoyed a delicious meal prepared by Rick's Catering of Laurinburg.



RICHMOND COUNTY HOSPICE RELAY FOR LIFE

Strike Out Cancer

On May 4, 2018, Richmond County Hospice participated in RELAY FOR LIFE at the Cole Auditorium. Shannon Huff and Mary Martha Warnock were co-captains for our Hospice team. Team members included: Stephanie Thornton, Lori Jenkins, Sandy Black, Faith Jones, Teri McDonald, Lisa O'Neal, Hollie Smith, Chris Thornton, Nic Wilkes, Arturo De Aguilar, Buddy Edwards, Linda Russell, Kristina Leyden, and Julie Woody. We also received help from various other staff members and volunteers who assisted with fundraising and donating items for this event.

There were a total of 25 teams registered for this year's RELAY FOR LIFE event in Richmond County, and a total of \$55,061.54 was raised overall. Richmond County Hospice ranked 4th place in fundraising by raising a total of \$4,168.00. We also won "Best Campsite" for the fourth year in a row thanks to Nic Wilkes and his creativity. We would like to thank our staff, volunteers, and the community for supporting Richmond County Hospice – "Your Hometown Hospice."





Compassionate Care Is Our Calling

Hospice Care involves a team approach. Dignity, respect, comfort, and quality are the foundations of the Richmond County Hospice Team. Our Nurses and Hospice Aides serve as vital members of our team as they provide frequent, and direct hands-on care to our patients. Hospice Nurses work closely with physicians and are actively involved in developing and following a plan of care which is tailored to the patient's individual need for pain management and symptom relief. Hospice Aides work under the supervision of the Registered Nurse to provide assistance with personal care for our patients. Richmond County Hospice is confident in saying that our nurses and aides consistently provide compassionate quality end-of-life care. The week of May 6-12 was recognized as National Nurses week, and the week of June 9-16 was recognized as Nurse Assistant week. We are thankful for our nurses and aides and celebrate the important work they do.







Hospice Haven is our Inpatient Facility for our acutely ill patients. It also serves as a place for our patients to come so that their caregiver can receive a little time to themselves. Half of our patients come for treatment or a Respite stay and then return home. The other half come for treatment as they transition on to their Heavenly home. Care during these times is greatly dependent on our nurses and aides. Regardless of the outcome, it is difficult for patients and families to accept the need for the Haven. Once here, their anxiety melts away due to the awesome care and open arms they receive from our staff.

At Hospice Haven, we have four full time RNs (including the Director of Inpatient care), two part time RNs, one PRN RN, and one full time LPN. A RN is on duty around the clock. They manage our patient's care while at the Haven. There are six full time NAs. Their title at the Haven is Patient Care Technician. From daily bathing to providing a home cooked meal to our patients, our PCTs are on top of it. Our nurses and aides provide exceptional care for our patients and their families. They pride themselves in maintaining and managing our patient's comfort as well as easing the family's worry while they providing clinical care, as well as a listening ear or a shoulder to lean on. They like to take the extra steps to "wow" all of our guests. It takes a great deal of compassion and understanding to work in this field. All of the nurses and aides across our entire company encompass these qualities.

We have the best team anyone could ask for! Nurse's Week was recognized May 6-12, 2018, and Nursing Assistant's Week -June 10-17, 2018. However, as a company, we celebrate everyone and their importance in the month of November. During November, we join as a Team and show appreciation for each other as well as taking time to reflect on the multiple roles that are required to take the best care of our patients. Thanks to all of our nurses and aides for your compassionate care and diligent work!!! You ladies ROCK!!





Being a non-profit organization means that we rely on donations from the communityin order for us to keep our doors open and remain in business. However, there are times where we receive donations that are given not to help the bottom line but to inspire, show love, and provide a touch of compassion. In the last quarter, we received two donations that have done just that.

A patient and his family have graciously donated six floor lamps, one for each of the patient rooms at the Inpatient Unit. After spending time at the inpatient unit, they recognized a need as the patient was not able to read his Bible without more lighting. Noticing that their loved one could not see adequately, the family felt that maybe others may also have the same hindrance. In response to that need, they wanted to ensure that each patient room at the Haven had more than enough lighting for the patient and their families. These lamps are a beautiful addition to each room!

Several months ago, our Chaplain began sorting through the idea to have miniature crosses for those patients who wanted one so that they could pray and carry/hold a cross as they walked this last journey. This was also thought to be something for the families to keep after their passing, which they would have as a lasting memory of their loved one. Without hesitation, Freedom Baptist Church purchased and donated handheld prayer crosses. Each cross is made from Olive Wood from Bethlehem, is two inches tall, and comes with a certificate of origin and the Lord's Prayer.

We want to offer a sincere thank you for these donations. Not only do donations such as these improve the quality of care that is provided to our patients, but also show an outward appreciation for the dedication that our agency strives to provide. Richmond County Hospice, Inc., would not be nearly as successful if it were not for the staff who provide quality care and the community for their continued support of our agency, our staff, and our mission.

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FOR IMMEDIATE RELEASE—May 1, 2018

Contact:
Kristina Leyden, MSW, LCSW-Chief Executive Officer
Richmond County Hospice, Inc
910-997-4464
kmleyden@rchospice.com

Richmond County Hospice. Inc. Named a 2018 Hospice Honors Recipient

Rockingham, North Carolina, May 1, 2018 — Richmond County Hospice, Inc has been named a 2018 Hospice Honors recipient by <u>HEALTHCARE first</u>, the leading provider of Web-based home health and hospice software, billing and coding services, CAHPS surveys and advanced analytics. Hospice Honors is a prestigious program that recognizes hospices providing the highest level of quality as measured from the caregiver's point of view.

"We are excited to recognize the 2018 Hospice Honors recipients for their hard work and dedication to providing exceptional care," said J. Kevin Porter of HEALTHCAREfirst. "I congratulate Richmond County Hospice, Inc. on its success in achieving this highest of honors." Kristina Leyden, CEO at Richmond County Hospice, Inc. "is proud of her staff for their exceptional care that the team provides to our patients and our community".

Award criteria were based on Hospice CAHPS survey results for an evaluation period of October 2016 through September 2017. Award recipients were identified by evaluating performance on a set of 24 quality indicator measures. Performance scores were aggregated from all completed surveys and were compared on a question-by-question basis to a National Performance Score calculated from all partnering hospices contained in the HEALTHCARE first's Hospice CAHPS database. Hospice Honors recipients include those hospices scoring above the HEALTHCARE first National Performance Score on 20 of the evaluated questions. HEALTHCARE first holds a special recognition, Hospice Honors Elite, to honor hospices scoring above the HEALTHCARE first National Performance Score on all 24 of the evaluated questions. Please visit HEALTHCARE first's website at www.healthcarefirst.com to learn more about HEALTHCARE first hospice survey program as well as the hospice Hospice CAHPS survey program as well as the hospice hospice

Julie Woody, Director of Public Relations at Richmond County Hospice, Inc., "credits the hard work and dedication of our team with being named the Hospice Honors recipient three years in a row". In addition, Dr. Steven Strobel, Chief Medical Officer for Richmond County Hospice said, "This award speaks volumes to the dedication and compassion of our hospice team. I couldn't be more proud of our staff".

About Richmond County Hospice, Inc.

Richmond County Hospice, Inc was established in 1985 and has been committed to helping our neighbors by providing exceptional hospice care. Today we are the leading non-profit, community based hospice in Richmond County. We provide all hospice services including home care, respite, crisis care, residential and inpatient care at Hospice Haven. Our mission is to comfort the body and heal the heart through compassionate, quality care during end of life experiences, so patients and families may live each day with peace, comfort, and dignity. We exists to enrich lives, beginning with each life we touch; our patients, their loved ones and caregivers, our employees, volunteers, the communities in which we serve, and those we will meet in the days/ months/years to come.

For more information about our services, volunteer opportunities. or our bereavement and outreach programs contact us at 910-997-4464 or info@rchospice.com.

About HEALTHCAREfirst

HEALTHCARE *first* provides web-based technologies and services to improve business and clinical operations for over four thousand home health and hospice providers across the United States. Based in Springfield, MO and one of the fastest growing providers of its kind, the company provides agency and clinical management software, outsourced revenue cycle management services (billing, coding and OASIS Review), CAHPS surveys, and advanced analytics, in any combination. HEALTHCARE *first*'s breadth of solutions offers agencies a single source to improve patient care, create operational efficiencies, increase profitability, and simplify CMS compliance. With HEALTHCARE *first*, agencies can focus on patients instead of paperwork. For more information, please call 800.841.6095 or visit the company's website at www.healthcarefirst.com.

MABRY'S DRUG AND HOME CARE PRESENTS THE 3RD ANNUAL TASTE OF THE SANDHILLS SHOWCASING DANCING WITH THE STARS

What are you doing Saturday, September 8th? You don't know? Well, we have just what you need!

Mabry's Drug and Home Care Presents the 3rd Annual Taste of the Sandhills showcasing Dancing with the Stars event at Richmond Community College Cole Auditorium. The event will begin with the Taste of the Sandhills at 5:30 pm where guests will be able to walk about the banquet rooms and sample foods from different food vendors. At 7:30 pm, the action moves to the auditorium for the Dancing with the Stars portion of the evening. As a guest you will be able to vote for your favorite food vendor and your favorite dancing duo, as well as dance your cares away, if you so desire, on the open dance floor in the lobby. Join us for an evening of food, fellowship, and most of all fun while raising money to benefit Richmond County Hospice. Tickets are available for \$40, \$50, or \$60 and may be purchased by calling Richmond County Hospice at 910-997-4464 or by going to www.eventbrite.com and searching for "Mabry's Drug & Home Care presents Taste of the Sandhills/Dancing w/ the Stars". We look forward to seeing you there and we thank you for your continued support! Also, if you get a chance to speak to Jeff, Jim, Jenni, or any of the other staff at Mabry's, please let them know how much you appreciate their support of community events, especially this one benefiting Richmond County Hospice.



EMPLOYEE SPOTLIGHT

Get To Know Our Team

Mrs. Teresa Graham, Hospice Certified Nursing Aide, NA II Recipient of our **Employee Spotlight for May 2018**

Mrs. Teresa Graham began working with Richmond County Hospice part-time in August,1998, and begin working full time in 2000. Teresa has been with Richmond County Hospice for almost 20 years. She is the proud daughter of Horace and Betty Greene. She has been married to the love of her life, Leo Graham, for 39 years. Her children are Terrell Graham, Letia Graham, and Alisha Lilly. She has been blessed with five grandchildren, Terryha, Terrell, Jr., Nason Graham, Earl Lilly, and Dre Darius Knight.

Let's get to know Mrs. Teresa a little better. When asked what do you like most about Richmond County Hospice, she answered: I love the people that I work with. The Management team is awesome because I can talk to any of them and ask for help with problems, and they are sincere in lending an ear or a helping hand. Also, the Chaplain, Chris Thornton gives me spiritual support, and, of course, (My Buddy), Buddy Edwards for always being there for me. Tell us three things about yourself that most people don't know: I love to go to yard sales and finding deals and bargains. I also cater food and love to cook, and I truly enjoy taking care of my family. What kinds of hobbies and interests do you have outside of work? I enjoy doing Missionary work in the Church. But one thing I love to do is to eat at the All You Can Eat Seafood Buffet. Where would you like to go on a dream vacation? I've always dreamed of going to Hawaii and New York City. What is your favorite place to eat? Red Lobster

Thank you Mrs. Teresa for all you do for Richmond County Hospice. We truly appreciate your dedication to RCH for nearly 20+ years. You always have a positive attitude and a loving and fun spirit. We are so proud to have you on the Richmond County Hospice Team!



Mrs. Hollie Smith, RN, CHPN, Director of Inpatient Care Recipient of our Employee of the Month for June 2018!

Mrs. Hollie Smith began working with Richmond County Hospice in March 2013-PRN RN for both sides, April 2013-FT night shift floor RN for the Haven. Hollie has been with RCH for five years, and is the Director of Inpatient Care who oversees the overall function and maintenance of the Haven. She assists on the floor as needed and also assists with admissions and discharges when needed. Grocery shopping, general management tasks, a resource for her staff, and making sure that our patients are taken care of in the RCH way.

Tell us a little bit about your Family: Ha ha! Everyone should already know because I talk about them all of the time. LOL. For those who do not know, I am married and together we have 3 kids. Araya, 17, will be graduating high school next week. Amani, 11, and Anthony Jr., 10, are going to the 6th grade. We also have a pup named Ruby who thinks she is a human.

Mrs. Hollie is truly a blessing to Richmond County Hospice, and we are so fortunate to have her on our RCH Team, so let's get to know Mrs. Hollie a little better. Before working at Richmond County Hospice, what was the most unusual or interesting job you've ever had? I learned a lot from working at Cape Fear on the step down unit. There were multiple interesting diagnoses that I was able to be a part of treating and managing. What is your favorite part about working at Richmond County Hospice? Providing such an amazing service to those who are at the end of their life, as well as being a shoulder for their families to lean on. You never know how much it is appreciated until you go through it yourself. What are three words to describe Richmond County Hospice? Encompassing, Comforting, Compassionate Tell us something about yourself that would surprise us? My house is an entire mess and usually is 9 times out of 10. Do you have a favorite quote? "Life isn't measured by the breaths you take, but by the moments that take your breath away." Maya Angelou) But I live by, "Everything happens for a reason." If you had to eat one meal every day for the rest of your life, what would it be? Grilled chicken and vegetables, no tomato, no noodles, extra mushrooms, and extra broccoli from Bella Italy. What kinds of hobbies and interests do you have outside of work? Wine and Design; hanging out with my kids, friends, and family; swimming and traveling.

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A Big Thank You goes out to everyone who attended our Open House for the Hospice Haven Remodel and Expansion which was held on Tuesday, May 8th at 4:00pm at Richmond County Hospice Haven, Rockingham, NC.

We love our new wing and are very thankful to the Richmond Community Foundation and the Cole Foundation for the grants in making this dream a reality.

In addition, we our thankful to Stogner Architect and Hawks Builders for a beautiful job done!









giving back

Richmond County Hospice, Inc. and its employees enjoy being able to give back to our community. Recently, staff have given money to Greyson Way's Penny War to "Strike Out Cancer", played games with the children who attended the "Summer Reading" kickoff event at Leath Memorial Library, raised money to support the annual Relay for Life event, hosted the Richmond County Ministerial Association meeting, provided lunch for the Senior Games, participated in Ronald David's community event to End Homelessness and Poverty in Richmond County, had a booth at the Richmond County Chamber Business Expo, and continued to provide our monthly meal at the Hamlet Soup Kitchen. We are honored to give back and help support a community that continues to support their "Hometown Hospice"!



What's Happening

Special Thanks To BB &T Lighthouse Project

As your hometown Hospice, we truly appreciate all the community's continued support. The Lighthouse Project presented by BB&T bank graciously donated a patio set, 3 benches, and numerous other items from the Hospice Haven wish list. We are excited that the patio will now be a functional area for our patients and their families.

RCH Team Building

The Family Services Team participated in an afternoon of team building including a group lunch followed by bowling. Pictured are Sandy Black, Bereavement Coordinator; Chris Thornton, Chaplain; Lori Jenkins, RN and Honorary Family Services Team Member; Shannon Huff, Social Worker; Jessica Mims, Director of Family Services; and Mary Martha Warnock, Social Worker. Although the professional bowling league may not be calling to recruit the team, it was a fun way to spend an afternoon and further bond as co-workers.



Special Thanks To Carolina's Finest Fountains & Statuary

Richmond County Hospice extends a HÜGE Thank You to Carolina's Finest Fountains and Statuary for their donations to our developing Veteran's Garden within our Walk to Remember Memorial Garden! Thank you Chuck and Wilma! If you would like more information on how you can support the continued development of our Veteran's Garden, give us a call at 910-997-4464 and ask for Kristina or Julie.

Senior Symposium

Richmond County Hospice Lisa O'Neal, Volunteer Coordinator, and Linda Russell, Volunteer Assistant, represented Richmond County Hospice at the Senior Symposium held at the Cole Auditorium, Hamlet, NC, on Thursday, June 14, 2018. Many vendors were present with information from different businesses in the surrounding Counties.



Special Thanks To Rockingham Rotary

A BIG Thank you to the Rockingham Rotary for awarding us a GRANT for our Memorial Gardens. It's a WONDERFUL organization and has awarded so many grants to so many great organizations in Richmond County.



To the staff of Watson King Funeral Homes for the pizza lunch in honor of Nurses Week! Thank You!







Grief Support Group: Richmond Memorial Park and Richmond County Hospice, Inc., co-facilitate a Monthly Support Group. The meeting is held on the first Saturday of each month beginning at 10:00 am on the Richmond County Hospice Campus in our Hospice Haven Solarium (2nd building). For more information, please contact Mrs. Sandy Black, Bereavement Coordinator - (910) 997-4464 or Ext. 910-817-2757.

Anson Grief Support Group: Anson Community Hospice will sponsor this meeting on the second Thursday of every month at 4:00pm to 5:00pm at 108 South Green Street, Wadesboro, NC 28170. This is a free grief support group for the community. If you have cared for or lost a loved one, you are not alone. Each person's journey is different, but together, we can help each other through it. For more information, please contact Mrs. Sandy Black, Bereavement Coordinator - (910) 997-4464 or ext. 910-817-2757.

Mabry's Drug and Home Care presents Annual Taste of the Sandhills showcasing Dancing with the Stars: September 8th at the Cole Auditorium, Hamlet, NC. Tickets are on sale now. Visit our RCH Facebook page for more information or call (910) 997-4464.

Salute to Veterans: November 2nd at Richmond County Hospice; 1119 US Hwy #1 North, Rockingham, NC 28379.

Hospice Sabbath: November 18, 2018. If your church would like to participate in Hospice Sabbath, please contact Chris Thornton at Richmond County Hospice (910) 997-4464.

Forever Tree: Richmond County Hospice will host the Richmond County Forever Tree service on **Thursday, November 29th at 6pm** on the office's front lawn at 1119 U.S. Hwy #1, Rockingham. Donations must be received by **Monday, November 26th** in order for your loved one to be remembered during the service.

Anson Community Hospice will sponsor the Anson County Forever Tree lighting on **Thursday, Dec. 6**th **at 6pm**. Leavitt Funeral Home will host the special service in their chapel located at 2036 Morven Rd., Wadesboro. Donations must be received by **Monday, December 3**rd in order for your loved one to be remembered during the service.



We're looking for volunteers, civic groups, youth groups, or church groups who would like to participate in beautifying the garden and walking trail at Hospice Haven. If you are interested, please contact Lisa O'Neal, Volunteer Coordinator/Outreach at (910) 997-4464



Culinary Comforts Cookbook

Richmond County Hospice has cookbooks available for a \$20 donation. With your donation you will receive a Richmond County Hospice 30 year anniversary cookbook, <u>Culinary Comforts from Your Hometown Hospice since 1985</u>. This cookbook contains over 300 recipes, a message from our CEO, and a timeline of our first 30 years. All proceeds from the sale of this cookbook will go to our Benevolent Care Fund. Cookbooks may be purchased at Richmond County Hospice Administrative Office at 1119 US HWY 1 North, Rockingham, NC 28379 or by calling 910-997-4464.



Chaplain's Corner



As some of you know, our bi-annual Light of Life Memorial services was held on May 24th.

As I started thinking about what to write this month, this service is still fresh on my mind. Light of Life is a time where the families of our past patients come to honor their loved ones, but it's also a time for us, as staff of Richmond County Hospice to remember the time that we shared with them. I had the honor of speaking at our most recent Light of Life service; and as I was looking out, I could see the grief in the families and staff. I shared with them some of the things I have experienced in my own life and as a chaplain for hospice. I want to share some ways that we can help others deal with their grief, in hopes that God will use this information to help someone during their time of sorrow.

The Bible says, "Blessed be the God ... of all comfort, who comforts us in all our tribulation, that we may be able to comfort those who are in any trouble, with the comfort with which we ourselves are comforted by God" (2 Corinthians 1:3-4).

A silver lining in sorrow's dark cloud is that God can use our experiences to reach out to others with compassion and comfort. Everyone grieves differently – depending on personality, religious beliefs, maturity, emotional stability, and cultural traditions. Here are some general counseling guidelines:

- Ask God for guidance about when to speak and what to say.
- Encourage the bereaved person to share his or her feelings, then be a good listener and don't judge what is said. Romans 12:15 says, "Weep with those who weep."
- Avoid judging how you think someone should feel. Let the person feel sorrow without implying that he or she should "cheer up" or "be joyful in the Lord," as this could give the impression you are questioning the person's spirituality.
- Don't push or preach, but if the person indicates an openness, pray and share meaningful Scriptures.
- Do simple things without being asked, such as bringing a meal or mowing the lawn.

Grief will visit our lives many times because we love others, but the Lord promises to be with us forever even in the midst of our darkest hours. If you or someone you know is having a difficult time dealing with their grief, please contact us at Richmond County Hospice. We offer free support to the community! God bless you all!





Richmond County Hospice would like to invite you to volunteer at "Your Hometown Hospice" on US 1. We have several opportunities for individuals of all ages, including but not limited to:

- Patient Care (in the home, skilled nursing or assisted living facilities, or at our Hospice Haven)
- Office Support
- Handyman
- Bereavement
- Volunteen Program (for teens ages 13-18)
- Fundraisers/Special Events

Hospice volunteers are **vital** to our program. Each volunteer brings a unique contribution of interests, talents, and skills to our Hospice program, and each plays an important role.

Whatever your interests and abilities might be, we need you!! Contact Lisa O'Neal, Volunteer & Outreach Coordinator at (910) 997-4464 or come by the office!







Forever Tree Lighting Ceremony



Richmond County Hospice invites the communities of Richmond and Anson Counties to share in the beauty of the holiday while celebrating the memory of their loved ones. Our Forever Tree lightings give families the opportunity to remember or honor a loved one by making a \$10 donation for a Forever Tree light. A beautifully bright tree light will be designated for the loved one on the Forever Tree. **An insert has been enclosed in the newsletter for Forever Tree donations**. Donations are used to provide bereavement services in Richmond and Anson Counties.

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Anson Community Hospice will sponsor the Anson County Forever Tree lighting on **Thursday, Dec. 6th at 6pm.** Leavitt Funeral Home will host the special service in their chapel located at 2036 Morven Rd., Wadesboro. Donations must be received by **Monday, December 3rd** in order for your loved one to be remembered during the service.

The Forever Tree Lightings are open to members of the community. Please join us this holiday season in honoring and remembering our beloved family members and friends.

How To Donate To Hospice

MAKE A DONATION

There are several ways to contribute to your hometown hospice. You can donate your time by visiting patients, helping around the offices, helping during special events, in-kind gifts from our Wish List, or sending monetary contributions. Monetary donations may be given in the following ways:

- 1. Send a check with your donation by mail to our main address
- 2. Call directly to our office and make a credit card contribution
- 3. Visit our web site: www.richmondcountyhospice.com under the tab GIVE.

You may donate on behalf of someone, in memory, or in honor of a loved one, friend, neighbor, member of your church, or an employee. You may also contribute out of the goodness of your heart.

Contributions are welcomed towards special projects such as our **BRICK FUNDRAISING** by buying bricks to help build our "Walk to Remember" and the "Veterans Wall." More information on this project may be found on our web site. All the funds collected through these projects are used directly and exclusively to benefit current and future patients under our care.



In-Kind Donations

Richmond County Hospice and the Hospice Haven are very fortunate to be surrounded by a compassionate community who supports our not-for-profit hospice agency. We are honored to care for patients and families during their end-of-life journey. With support of our faith community, business community, private clubs, civic organizations, and individuals, we are able to provide various items to our patients. Below is a list of "wish" items that are continually needed and will help our patients in their homes or in our inpatient center, the Hospice Haven.

Reminiscence Items: journals, pens, greeting cards, stationary; <u>Laundry Supplies</u>: laundry detergents, fabric softeners; <u>Food and Basic Staples</u>: applesauce (individual cups), bread, cake mixes and frostings, cereal, cereal bars, can sodas (sprite, diet coke and coke), cookies (snack size packages), crackers, (individual snack packs), Easy Mac, flavored creamers, frozen dinners, fruits, granola bars, individual ice cream, individual yogurts, jelly, juices, microwave popcorn, peanut butter, pudding cups, snacks; <u>Kitchen supplies</u>: aluminum foil, paper plates, napkins, plastic cutlery, Ziploc bags; <u>Personal Supplies</u>: chap stick, conditioner, shampoo, dental floss, Kleenex, lotion, soap, toothbrushes, toothpaste; <u>Gift cards and Certificates</u>: gas stations, Lowes, and Wal-mart.



Supporting Richmond County Hospice is as easy as shopping on-line.

The Amazon Smile Foundation and the ebay Giving Works are programs where a donation of 0.5% of your purchase price will be given to YOUR charitable organization. Please go to your Amazon Account and ebay Giving Works and choose Richmond County Hospice as YOUR organization!

http://smile.amazon.com/ch/58-1678217

Help Richmond County Hospice, Inc., raise more funds by adding them as your favorite charity on eBay.



http://givingworks.ebay.com/charity-auctions/charity/richmond-county-hospice-inc/77770

Our Contributors enable us to provide Excellence In End-of-life Care

We would like to take this opportunity to recognize these individuals and publicly acknowledge our appreciation for all they've done. With your continued support, we will be able to provide quality compassionate care to individuals in our community in the future

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Pauline Leviner

Marshall Hurst

Ashley Chapel Educational Center

Samuel Nance

Bill McKenzie

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Mr. & Mrs. Sidney Allen, III

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Richard Legrand

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Mr. & Mrs. Malcom Isaac

Contributions:

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Watson King Funeral Homes

Larian Whitehead

W.M.U. Saron Baptist Church of Ellerbe

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<u>In-Kind:</u>

Peggy Anderson

BB&T Lighthouse Project

Carolina Finest Fountains & Statuary

Family of Callie Myers

Rachel Jenkins

Teri McDonald

Phoenix Fire Protection, Inc.

Rolling Sandhills Civitan Club

Students of Cordova Middle School

Nelson Sheppard

West Rockingham Church of God













Hospice Haven & Anson Community Hospice 1119 US Highway 1 North Rockingham, North Carolina 28379 NON-PROFIT ORGANIZATION US POSTAGE PAID PERMIT #58 ROCKINGHAM, NC

SUMMER EDITION - 2018

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Email:

Return to:

Richmond County Hospice 1119 US Highway 1 North Rockingham, North Carolina 28379

Your Gifts Make a Difference!

Enclosed is my check in support of Richmond County
Hospice, Inc.
(All contributions are tax deductible)

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Send Note To:

Name:_____

Address:

City/State/Zip: _____ How do you wish to have note signed?_____



or visit our website at www.richmondcountyhospice.com