



Caring TOGETHER

Every day makes a difference

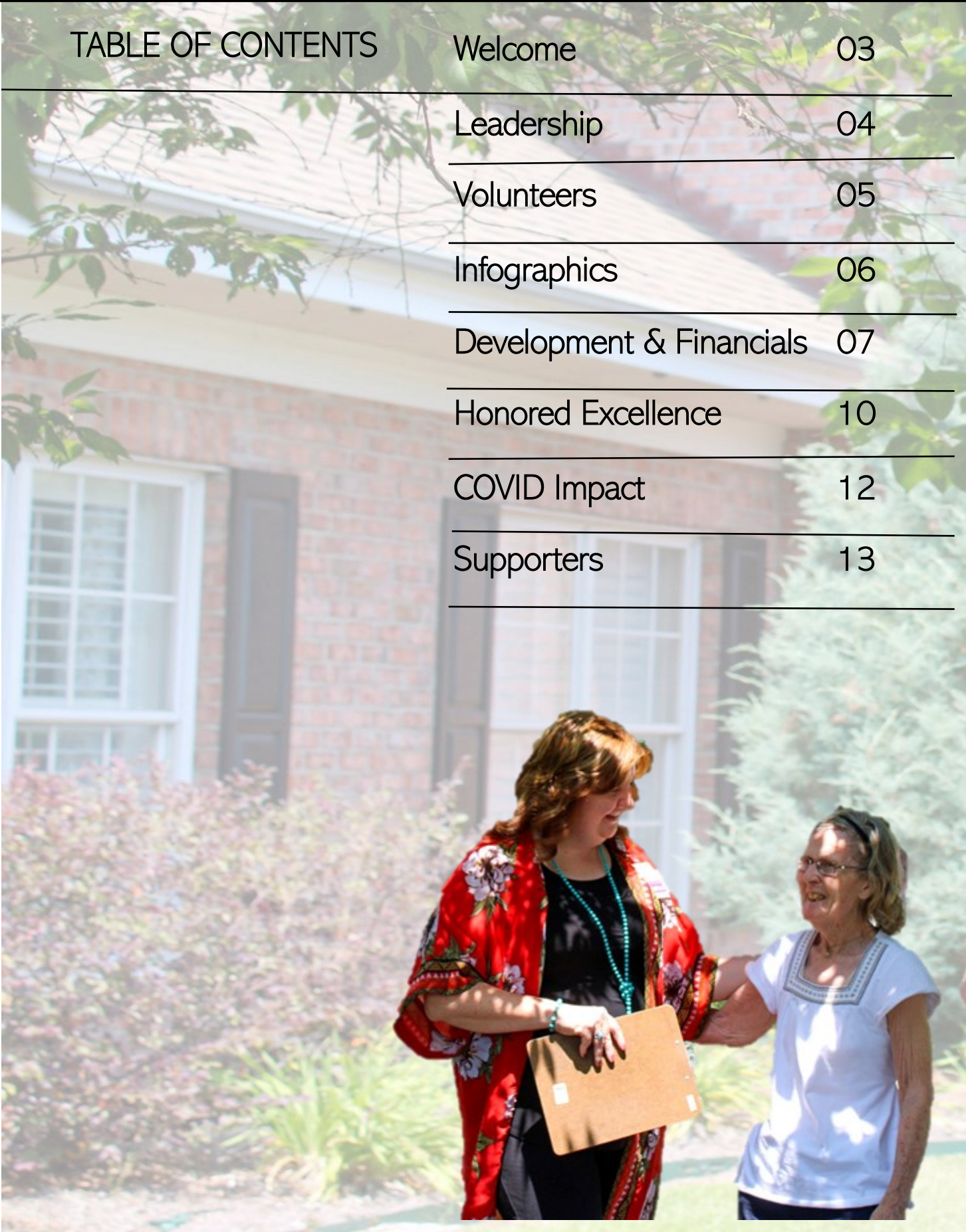
2021 Annual Report

Richmond County Hospice, Inc.



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Every day makes a difference...

Hospice Care can make a profound difference and help maximize the quality of life for all those we care for. The nation's hospices serve more than 1.5 million people every year, while Richmond County Hospice serves about 400 people each year in our community. Hospice is not about dying but is about living as fully as possible despite a life-limiting illness.

Many folks only consider or accept hospice care in the final days of life, but hospice with its scope of services is ideally suited to care for patients and their caregivers for the final months of life. Patients and their caregivers reap the maximum benefits when services are started earlier and many wish that they had. As stated by Atul Gawande "The evidence is that people who enter hospice don't have shorter lives. In many cases they are longer".

As we look back at 2021, we are again extremely thankful for the support of our community, Board of Directors, and volunteers as we navigated year two of COVID. Our faithful and caring employees indeed made a difference every day.

Kristina Leyden, MSW, LCSW
Chief Executive Officer



*The end of life
deserves as much
beauty, care, and
respect as the
beginning.*
- Anonymous





LEADERSHIP TEAM

KRISTINA LEYDEN, MSW, LCSW
Chief Executive Officer

STEVEN STROBEL, MD
Chief Medical Officer

ARTURO DEAGUILAR, MA, MDIV
Director of Human Resources

JENNY MABE, RN, CHPN
Director of Nursing (Home Care)

JESSICA MIMS, BSW, CHP-SW
Director of Family Services

HOLLIE SMITH, RN, CHPN
Director of Inpatient Care

MARVIN TAYLOR, BS
Director of Finance

JULIE WOODY, RN, CHPN
Director of Public Relations

2021 BOARD OF DIRECTORS:

REV. STEVE CREWS,
CHAIRMAN

CLEVE BAXLEY,
VICE-CHAIRMAN

SHARON HUTCHINSON,
SECRETARY

WAYNE BURGESS,
TREASURER

LINDA ARRINGTON

KEN BOSTICK

CHUCK COBB

CARLOTTA GRIFFIN-KNOTTS

REV. CHRIS HAWKS

PATTI JENKINS

MARY KATE LAMBETH

JONATHON LEWIS

NEAL WATKINS



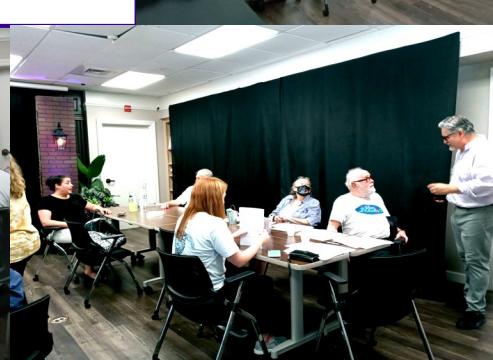
OUR VOLUNTEERS

Definition of a volunteer:

A volunteer is someone who freely offers to take part in an enterprise or accepts additional tasks, a person who voluntarily undertakes or expresses a willingness to provide a service.

Freely to us at Richmond County Hospice means that our volunteers love to donate their time and expect nothing in return except smiles from patients and staff. They give of their time willingly as they juggle busy schedules, careers, school, and other obligations, still managing to find time to help around the office, at fundraisers, and making visits to our patients.

They are such a big part of our team and we could never thank them enough.



394

Patients were under our care in 2021.

82%

Of our hospice patients received care in Richmond County.

10%

Of our patients received care in Anson County.

2%

Of our patients received care in Moore County.

5%

Of our patients received care in Montgomery County.

1%

Of our patients received care in Scotland County.

28,325

TOTAL

Patient Days of Care

67%

Of our patients received care in their HOMES.

7%

Of our patients received care at HOSPICE HAVEN.

18%

Of our patients received care in an Assisted Living Facility

8%

Of our patients received care in a Long Term Care Facility

528

Bereavement Families Served

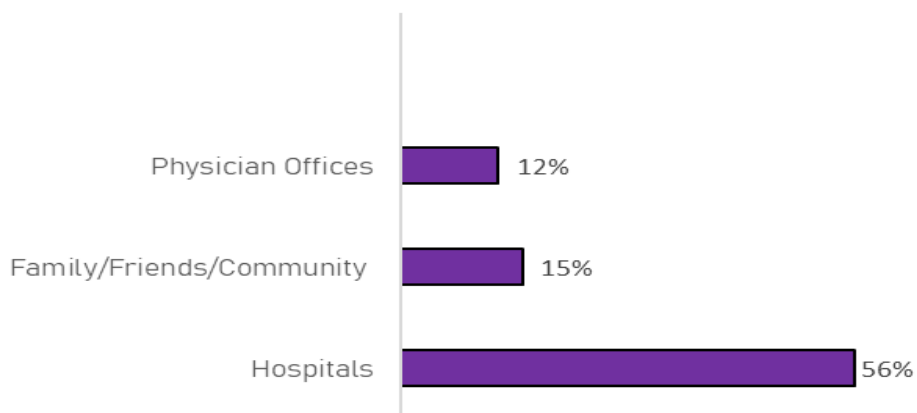
294

Patients served by Home Care

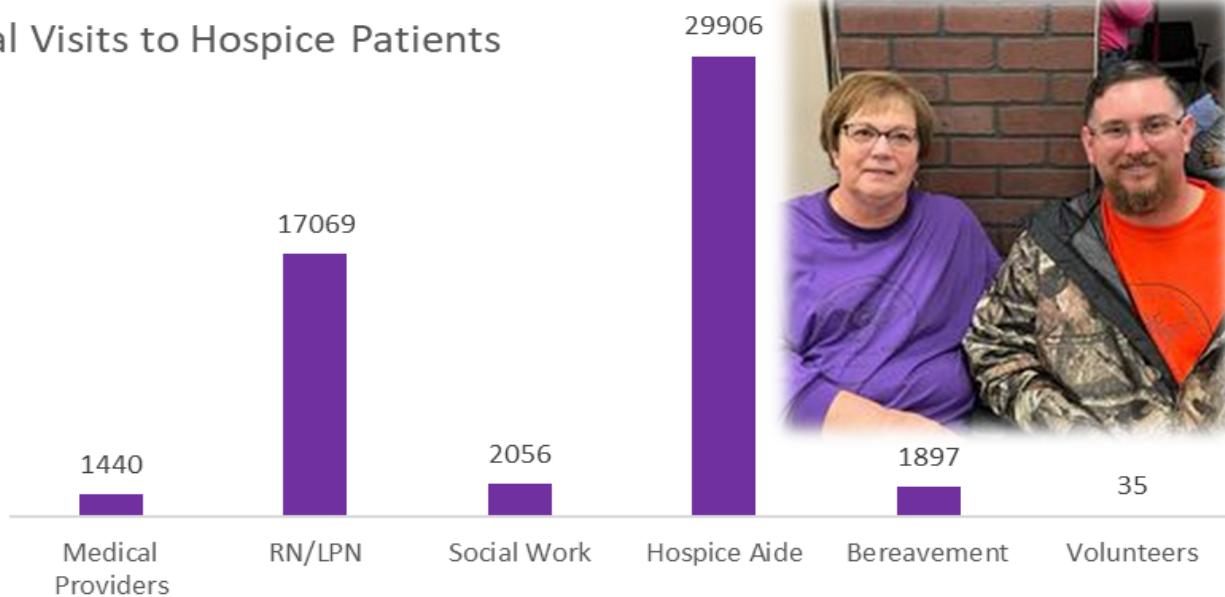
285

Patients served by Hospice Haven

Top Referral Sources



Total Visits to Hospice Patients



Total Operating Revenue:

\$4,998,697

Total Operating Expense:

\$5,310,218

Total Community Support/Grant Income:

\$110,258

Year End Income (Operations/Support)

(\$201,263)

Benevolent Care

***Hospice Haven
\$340,325**

***Uninsured Patients
\$44,834**

Investment Income:

\$922,525

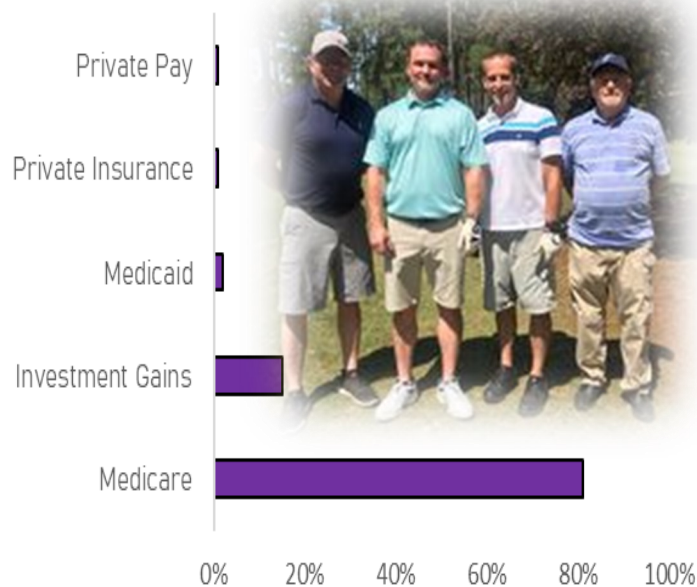
Total Gain in Net Assets:

\$721,262

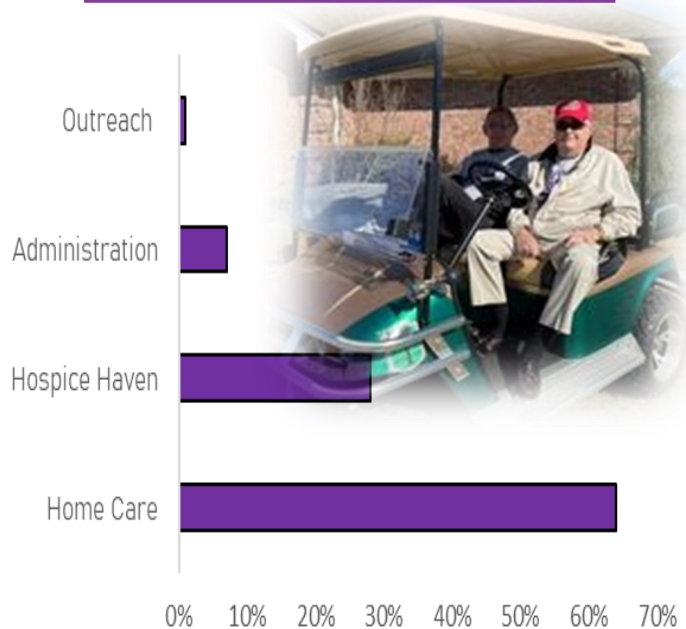
End of Year Total Assets:

\$8,854,073

Revenue

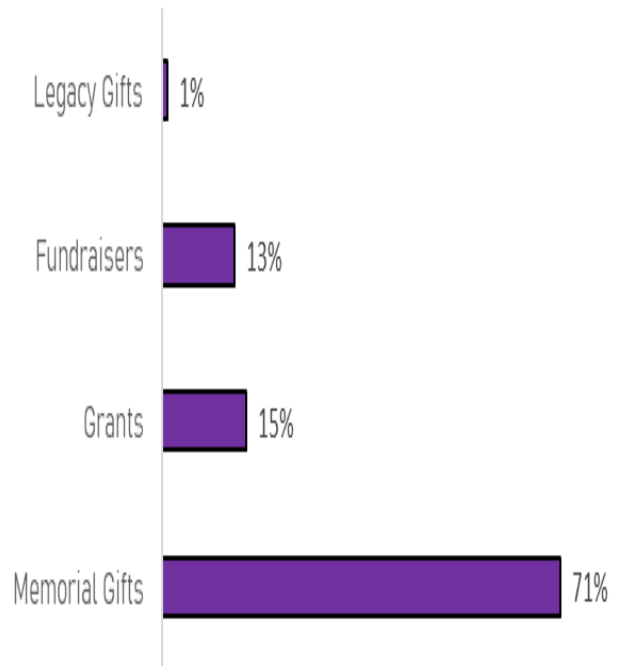


Expenses

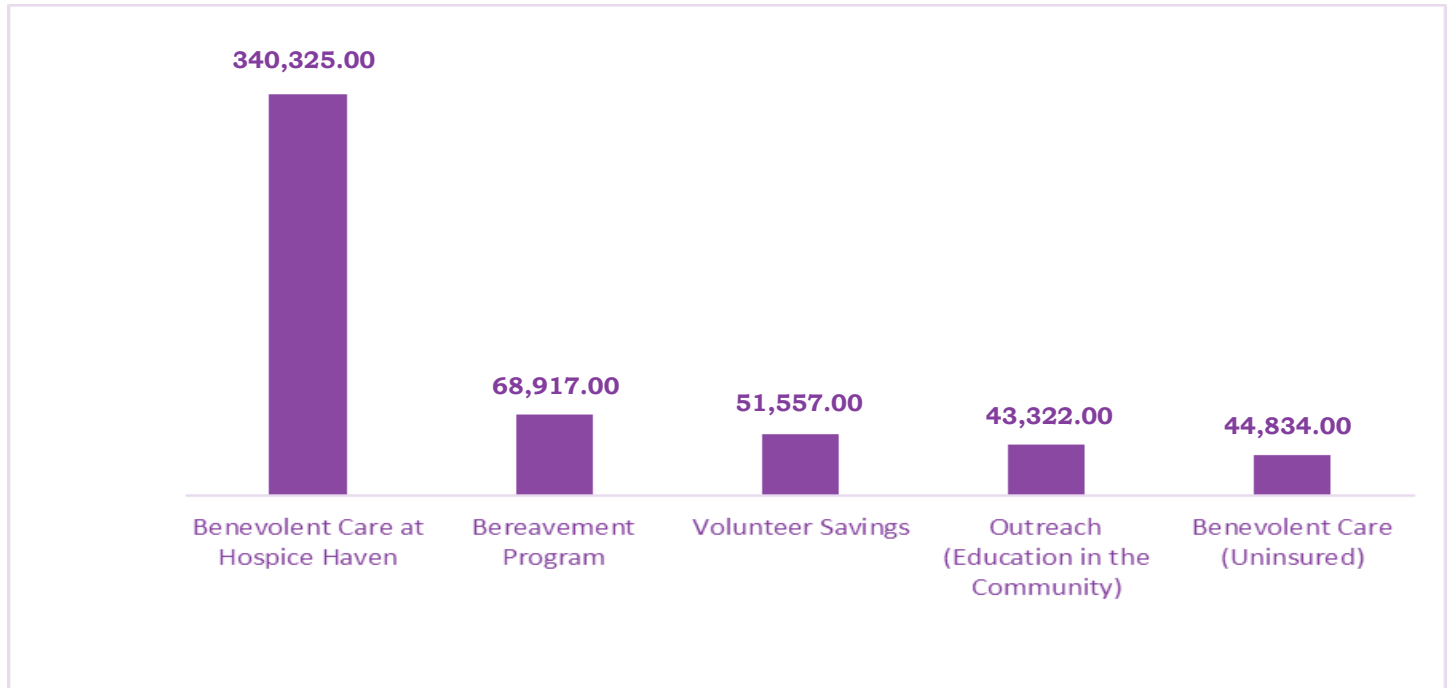




Development and Donor Contributions



CARING TOGETHER FOR OUR COMMUNITY



The moments of life Testimonials

Our family cannot say enough about Richmond County Hospice, including the Hospice Haven. The ways in which our entire family was cared for, especially during a time that was so painful for us, was exceptional! The staff will carry a permanent place in our hearts. If anyone is looking for an organization to donate to, we hope they will consider making a donation here so that they can continue to provide this service for many years to come.

Family of Brittney Love

Hospice care was awesome! - all members did so much for me and my wife. Helped in all ways and still do. I still get text or phone calls checking up on me. Even talks about things I am going through.

Family of Nancy Carter

How wonderful the entire staff was to me and my mother. Her care was exceptional and the communication with me was also. The administration, Doctors, Nurses, Caregivers, Social Workers, Clergy and Volunteers are an amazing, caring group of people.

Family of Jeanette Wedge

Because of Hospice's compassionate care we were able to be with our family member until the end. The Hospice team was absolutely great providing the physical care needed and the emotional support for all of us. A real blessing at a very special time of our lives, forever thankful!

Family of Jack Swink

Thank you for providing wonderful in home care. The team made my dad feel like he was their only patient. We are grateful that he could remain at home.

Family of John Allen

I was able to witness, first-hand, the employees of Hospice Haven putting their mission into action -- "to comfort the body and heal the spirit through compassionate, quality care during end-of-life experiences, so patients and families may live each day with peace, comfort, and dignity."

I can't say enough good things about the facility. Not only is it gorgeous, but it is impeccably clean. The drink station was always full, and our family gained a few extra pounds from the cookies that were freshly made each day.

Amy Harris

ACHIEVEMENTS

10% POSITIVE
net change in
assets

Employee
Retention
96%

94.5%
Satisfaction rating
from caregivers

Launched a new EMR on
January 1, 2021

Our ADC for
2021 was
77.6.

A Successful new
fundraiser:
Mistletoe Gallery.
Raising \$15,707
in the inaugural
weekend.

Hospice Honors Award
6th Year in a Row

HOSPICE
HONORS

COVID IMPACT

11% Increase in payroll expenses



50% Increase in Gas



100% Increase in shipping & Freight costs



45% Increase in Food Budget for Hospice Haven



68% Average Increase in Medical Supplies

Standard PPE



Full PPE



Enhanced PPE



\$1,000.00 and above

American Woodmark Foundation
 Catherine Neal
 Enterprise Holdings Foundation
 First Baptist Church
 George & Ruth Baxter Foundation
 Ingram Charitable
 Iron Horse Auction
 Katherine Mabe
 Mabry's Drugstore
 Mt. Calvary Rock of Ages Church
 Pee Dee Electric
 Richard Alfonso
 S.M. & Sandra Benfield
 Taylor Family Foundation
 Terry Brown
 Watson-King Funeral Home
 Wayne Burgess

\$999.00 and below

Abbie Covington
 Aleksandra Moss
 Alfred & Jean Greene
 Allen & Cindy Jordan
 Allen & Leeanna Hancock
 Alvin and Nancy Cauthen
 Amazon Smile Foundation
 American Veterans Chapter 316
 Angela Lamont/Smithfield's Chicken n BBQ
 Ann Gibson, Helen Peele, Dixie Caulk & Kathy Covington
 Anna Crump
 Annie Ruth Covington
 Anson class of 89 (Cynthia Redfearn)
 Armando's Grill
 Arthur & Barbara McDuffie
 Arthur & Donna Sinclair
 Ashley Miller
 Barbara Bullion
 Barbara McNair
 Benjamin & Alice Rich
 Benjamin & Kathleen Sydnor
 Betty Baldwin
 Betty Warnock
 Betty Williams
 Bill & Carole Frye
 Bill & Sandy Dennis
 Bill McKenzie

\$999.00 and below-(cont.)

Billie Thomas
 Billy and Marie Donathan
 Blackbaud Giving Fund
 Bobbie Covington
 Bobbie Jones
 Bobby & Linda Russell
 Bonnie Entwistle
 Bonnie Kay Webb
 Brad Street
 Bran & Teresa Faw
 Brenda Carpenter
 Brian & Lori Neill
 Brian & Pattie Marshall
 Brian and Ashley Crouch
 Brian and Susan Manley
 Buckner Law Firm
 Camillia Nunn
 Care and share Nightingales
 Carol B. Rowe
 Carolyn Davis
 Carolyn Walker
 Carrie Dewitt Family Foundation
 Casey Burnette
 Cassandra Crump
 Catherine Walker
 Cathy Yates, Brenda Barrett, Gary Hodges, Darrell Hodges
 Central Office Sunshine Club C/O Ann Hyatt
 Chad & Amy Guinn
 Charities aid Foundation of America
 Charles & Ann Martin
 Charles & Marilyn Allison
 Christina & Randy Harvey
 Christopher & Wanda Auman
 City of Rockingham
 Cleveland Daily Banner
 Clifton & Glenda Stutts
 Clyde & Karin Young
 Coley & Jan Burton
 Constance Davis
 Convenience corner
 Country Hills Properties
 Curtis & Amanda Byrd
 Curtis & Minnie Hales
 Daphne Martel, Jaqueline Marte, and Annette Daniels

\$999.00 and below-(cont.)

Dave & Susan Davis
 David & Andrea Bourdeau
 David & Christine Casto
 David & Emma Poplin
 David & Jannie Rywak
 David & Mary Millson
 David & Sue Blevins
 David and Renate Andres
 David and Robin Hussey
 David Fieg
 David McFadden
 Debbie, Billy, & John Lamm
 Debora Jacobs
 Debora Owens
 Deborah Blake
 Deborah Moore
 Debra Parsons
 Delores Garrison
 Dolly Harrington
 Donald & Patricia Dawkins
 Donald Downs
 Donald Gibson
 Doris Beachum
 Doris Ratliff
 Doris Solomon
 Double Vision
 Douglas Spencer & Linda Hankerson
 Doug Bail Bond (Nigel & Erica Brown)
 Duke Energy
 Dwight & Terry Dennis
 E L Skipper
 E. L. & Angel Mabe
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 Eddie and Kelly Gallimore
 Edward and Stella Floyd
 Edward Oneal
 Enterprise Fleet Management
 Epsilon Inc.
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 Eva Army
 Farrell & Janet Auman
 First Baptist Church Hamlet
 First Presbyterian Church Ellerbe
 First United Methodist Church United Methodist Women
 Frances & Sherry Warner

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 Fredrick Steele
 Freida Brown
 Frontstream
 G. Brooks & Lucy Allen
 G.R. Kindley
 Gail Morin
 Gary & Barbara Dycus
 Gary & Carolyn Morrison
 Gary & Dava Martin
 Gary and Sheldia Payne
 Genaro Cinco
 Gerald and Margaret Shelton
 Glen & Judy Harris
 Gloria Reaves
 Gray family- Allen, Beecher (Gus), and John
 Greg Luchak
 Guy Bryant
 Gwendolyn Swinney
 Hamlet Rummy Club
 Harmony Baptist Church
 Hayley Putnam
 Hazel Spivey
 Henry and Betty Merritt
 Henry Wansker
 Henry Williams
 Hugh & Brandy Campbell
 Hugh & Jennifer Barber
 Interior Walls Designs
 Irene Lewis
 J. Carolyn Walker
 James & Ann Watson
 James & Debra McNutt
 James & Julie Bullard
 James & Larian Whitehead
 James & Linda Leviner
 James & Sherry Barbee
 James and Frederica Haley
 James McDuffie
 James Tyson
 Jason & Shannon Mabe
 Jean Fletcher
 Jean Greene

\$999.00 and below-(cont.)

Jean Rushing
 Jean Sjoquist
 Jeff and Julia Joyner
 Jennie McGrady
 Jenny T. Mabe
 Jerry & Elaine Davis
 Jerry & Pauline Benton
 Joe and Debbie Shook
 Joe Helms
 Joel & Linda Thompson
 John & Carol Dye
 John & Kathy East
 John & Phyllis Watkins
 John & Susan Kime
 John and Jean Peele
 John and Kathy Garner
 Johnny & Carol Dye
 Jon and Caroline Marks
 Jon and Sue Sedlak
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 Joseph & Mary Moree
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 Julia Brigman
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 Kay Brickhouse
 Kay Brown
 Kay Cavendish
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 Kelly and Helene Burnham
 Ken Caulder
 Kevin & Susanna Lajoie
 Landmark Baptist Church
 Larry & Annie Brown
 Larry & Donna Chambers
 Larry & Joanne Taylor

\$999.00 and below-(cont.)

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 Larry and Johnsie Conyers
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 Camden
 Lauren Rogers
 Leonard Haltiwanger
 Lester & Carol Chambers
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 Lewis & Sharon Frye
 Linda Byrd
 Linda Lennox
 Linda Phillips
 Linda Smith
 LPL Financial C/O Steve & Cynthia
 Morris
 Lucille Cardelle
 Lyra Johnson
 Mag Severn" c/o Suzanne Parker
 Mario Olivera and Nancy Perkins
 Mark & Katie Tyson
 Mark & Marian Savage
 Mark & Sandra Benefield
 Martha Fowler
 Martha Herndon
 Martin's Heating and Cooling
 Mary Flowers
 Mary Gibson
 Mary Jane Stephenson
 Mary Lee Garner
 Mary Watts/CAF America
 Mata Cox
 Mayne Collins
 McDuffie Family C/O Carole Venable
 Melvin & Teresa Gardner
 Mercantile on Broad (Petina Sloan)
 Michael & Jewel Deese
 Mike & Tammie Griffin
 Minnie Lee Moore
 Minnie Phillips
 Misty Barnes
 Mr. & Mrs. Fowler
 Mr. & Mrs. J.T. Kelly
 Mr.&Mrs. Bishop JR.
 Murtis Boan
 Nancy Greene
 Nancy Perkins
 Neta Goss

\$999.00 and below-(cont.)

Network for Good
 New South Realty
 Onequa Crump
 Pam, Sanky, and Clay Singletary
 Pamela Smith
 Pat Maloney
 Patricia Ridge & Ronnie Covington
 Patricia Roscoe
 Patricia Swink
 Patsy G. Smith
 Paul & Karen Rickett
 Paul & Lisa Kirkley
 Peggy Maske
 Phillip & Carolyn Johnson
 Pinehurst Alley Cats
 Prospect Baptist Church
 Quality Oil Company
 Quinn Family Allen Ray, Pam, Steve,
 Pam & Lindsey
 Ramiro and Pamela Reyes
 Ramona Davis
 Randall White
 Randy & Christina Harvey
 Ray & Betty Southern
 Ray Oxendine
 Raymond James Global Account-Gift
 from Samuel Lewis
 RBS Case Management (Jennifer
 Rhyne)
 Rebecca Wallace
 Remax Southern Realty
 Renee Cass
 Richard & Aletha Lanier
 Richard & Dorothy Cooper
 Richard & Judy Powell
 Richard & Lejunia McLendon
 Richard & Nancy Boling
 Richard & Phyllis McDonald
 Richard & Polly Kiker
 Richard & Ruth Burgin
 Richard & Sylvia Carmichael
 Richard & Wanda McIntyre
 Richard and Gail Culyer
 Richmond County Farm Bureau Inc
 Roberdel Baptist Church
 Roberdel Baptist Church C/O Jason
 Moore
 Robert & Jane Thomas

\$999.00 and below-(cont.)

Robert Allred
 Robert and Janis Woodman
 Robert James
 Robert Wagler
 Roger & Linnie Hancock
 Roger & Sharon Bailey
 Rohanen High School Class of
 1960
 Ronald Adrianse
 Ronald Wolfe
 Ronnie & Mary Jacobs
 Ronnie and Linda Tyner
 Rotary Club of Rockingham
 Roy & Nancy Flanagan and John
 & Laura Olson
 Ruby Sturdivant
 Ruth Hickman
 S. Cassandra Crump
 Sam & Misty Crouch
 Sandy McRae
 Sandy Tremblay and Paul Ham-
 mock
 Sankie Staley
 Sarah Spiratanakoul
 Sarah Stogner, Jessica Price Mar-
 tin, Dana Moore Elliott, Elizabeth
 Entwistle Lowery, Caroline Am-
 mons Marks, Dana Wheeler, Kelly
 Parsons Donham, Brooke Abrams
 Williams, Jackie Huggins
 Shannon Pate
 Simply Chic
 Southern Builders
 Steve and Cynthia Morris
 Steven & Michelle Parrish
 Styrons Landing POA inc. C/O
 Debbie Leggett
 Susan Brantley
 Susan Eason
 Suzanne Terry
 Tagg Properties
 Tammie Orr
 Tanya Wallace
 Terri Brown
 Terri Steele
 Terry & Kim Hughes
 Terry Capital Investments LLC.
 Terry-Michael & Kimberly Newell
 The Blackburn Giving Fund

\$999.00 and below (cont.)

The compassionate friends/ North Peedee chapter
 The McDuffie Family
 Thomas & Cynthia Jordan
 Thomas & Nannette Samson
 Thomas & Yvonne Thompson
 Tim Rogers
 Timothy & Angela Long
 Tina Harris
 Ting & Wendy Yuen
 Tommy & Terri Nichols
 Tony and Sherri Smith
 Trent & Clara Strickland
 Triangle Brick company/Robert Skinner
 Trinity Manufacturing
 Trish Lunceford
 United Way of Greater High point INC.
 Vickie Blevins
 Vickie Clark
 Victory Baptist Church
 Virginia Hips
 Virginia Mylks
 W. Neal & Trudy Watkins
 W. Scotty Baldwin
 Wanda Jacobs
 Wanda Parker
 Warrens Home Improvement
 Wayne and Josephine Brewer
 Wesley McIntyre
 West Rockingham United Methodist Church
 William & Brenda Mithcell
 William & Carole Frye
 William & Laurel Evans
 Willie & Faye Yates
 Winfred & Linda Pence
 Wisian LLC
 Wreaths Across America
 ZV Pate, Inc.

In-Kind Donors

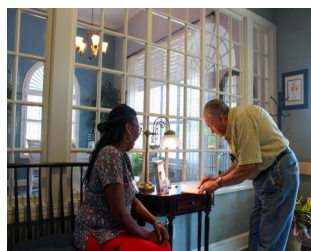
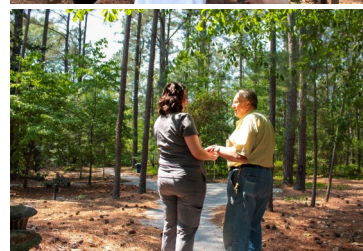
Alisa Dial
 Andrea Mclver
 Andrews farms (AJ Andrews)
 Ann Crotts
 Ann Hammer

In-Kind Donors (cont.)

Billy Dennis
 Brandy Wheeler
 Brian and Genny Baucom
 Buddy Edwards & Melissa Staub
 Buffy Keller
 Cameronian Presbyterian Church
 Women's Group
 Care and Share Nightingales
 Carla Potter
 Carolina Farm Credit C/O Donna Thomas
 Carolina Realty
 Cathey Richardson
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 Community Church
 Cortek C/O Teri Dunn
 Dale Childers
 Dana Bowman
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 David Jenkins
 Denise Raines
 Diane Allen
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 Donald Olong
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 East Rockingham Sr. Center
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 Emma Roseboro
 Evolution Health Club
 Faith Freewill Baptist Church
 Flat Rock Missionary Baptist Church c/o Stacey McWilliam & Mary McWilliams
 Food Lion Hamlet-Jamie
 Food lion US1- Cameron
 Freedom Baptist Church
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 Janet Donick
 Jerry Morgan
 Jewell Bullard
 Julie Woody
 Kristal Gomiller
 Ladies aid of Community Church
 Lenn Smith
 Linda Compton
 Little River Threads

In-Kind Donors (cont.)

Lowe's Foods
 Mary Webb
 Michael & Murlene Taylor
 Mike Childers
 Minnie Phillips
 Mrs. Dunn
 Mt Calvary Rock of Ages Church
 Myra Waddell
 Nancy Daughtry
 Nancy Maney
 Neal & Trudy Watkins
 Nic Wilkes
 Our Southern Roots
 Pam Satterfield
 Polly Cobb/Cathey Richardson
 Richard Lunceford
 Richmond Service League
 Robbie Hughes
 Robert Gibson
 Rockingham Lions Club
 Ruth Hickman
 Small Town Girl Online Boutique
 Susan Boyette
 Sweet Clay Earrings
 Tanya Mercer
 The Leyden Family
 Tommy Butler
 Vic Goodman

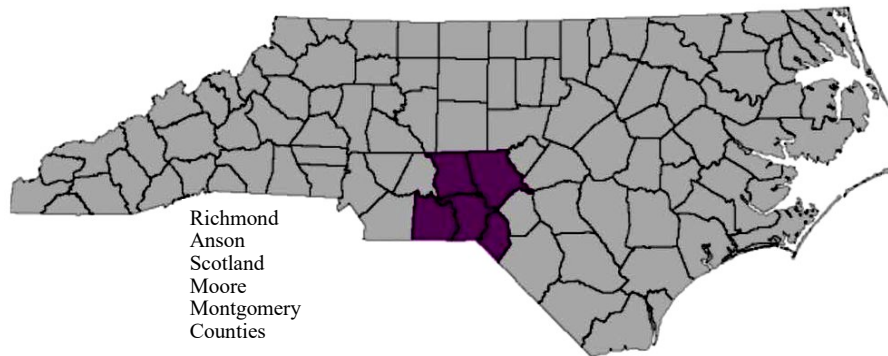




Richmond County Hospice, Inc.

Hospice Haven & Anson Community Hospice

SERVING SURROUNDING COUNTIES



Administration Building

1119 N US Highway 1-Building #1
Rockingham, NC 28379
Main Office Phone: 910-997-4464
Main Office Fax: 910-997-4450

Hospice Haven

1119 N US Highway 1-Building # 2
Rockingham, NC 28379
Hospice Haven Phone: 910-997-4446
Hospice Haven Fax: 910-997-4482

Anson Community Hospice

108 South Greene Street
Wadesboro, NC 28170
Anson Office Phone: 704-695-1595
