



ANNUAL  
NON-PROFIT  
REPORT 2017



**Richmond  
County  
Hospice, Inc.**

Hospice Haven & Anson Community Hospice

Richmond Office/Hospice Haven

1119 North US Highway 1

Rockingham, NC 28379

Office: 910-997-4464

Fax: 910-997-4450

Anson Community Office

108 South Green Street

Wadesboro, NC 28170

Ph.: 704-695-1595

## “Meet Our Hospice Family



Richmond County Hospice, Inc. exists to enrich lives, beginning with each life we touch: our patients, their loved ones and caregivers, our employees, volunteers, the communities in which we serve, and those we will meet in the days and years to come.



### HAVEN FACILITY

Thai Trinh, MD Hospice Physician-PT  
Karen Geiger, RN, MSN Inpatient Nurse  
Ann Elise Taylor, RN Inpatient Nurse-PT  
Teresa Balzer, RN, BSN, Inpatient Nurse  
Kathleen Camp, RN Inpatient Nurse  
Deana Treadaway, RN Inpatient Nurse  
Shonda Crump, LPN Inpatient Nurse  
Patricia Wheeler, RN- PRN  
Tammy Farber, RN- PRN  
Kay Brewington, Patient Care Technician  
Victoria Brown, Patient Care Technician  
Audrey Martin, Patient Care Technician  
Kathy Taylor, Patient Care Technician  
LaToya Ratliff, Patient Care Technician  
Joeanne Smith, Patient Care Technician  
Stephanie Thornton, BA Inpatient Care Coordinator  
Vladimir Tushin, Inpatient Housekeeper

### HOSPICE HOME CARE NURSES

Cayce M. Terry, RN HC Primary Nurse  
Tammy Driggers, RN HC Primary Nurse  
Lori Jenkins, RN HC Primary Nurse  
Peggy Gatewood, RN HC Primary Nurse  
Karen Wood, RN Home Care Team Coordinator  
Michelle Rogers, RN, BSN HC Primary Nurse

### HOSPICE HOME CARE AIDES

Tammy Bull, CNAII Hospice Aide Coordinator  
Tina Blake, Hospice Aide  
Teresa Graham, Hospice Aide  
Stephanie Baldwin, Hospice Aide  
Rebecca Park, Hospice Aide  
Annalisa Thompson, Hospice Aide  
Esmeralda Rodriguez, Hospice Aide  
Sybil Oxendine, Hospice Aide  
Patricia Goodwin, Hospice Aide

### ON CALL NURSES

Johanna Poole, RN On Call Nurse  
Natalie Barbour, RN On Call Nurse

### SOCIAL WORKERS

Mary Martha Warnock, BSW  
Shannon Huff, BA  
Sandra Black, BSW Bereavement Coordinator

### CHAPLAINS

Christopher Thornton, CHP-C Chaplain  
Kenneth Lyerly, MDiv. Chaplain- PRN  
Nathan L. Black- PRN

### ADMISSIONS & OUTREACH

Teri Cowan, LPN Referral Intake Liaison  
Heather Monroe, RN Clinical Specialist  
Lisa O'Neal, AA Outreach and Volunteer Coordinator  
Linda Russell, Outreach and Volunteer Assistant  
Ellen Richburg, Outreach Support  
Raymond Martin, Grant Writer

### SUPPORT STAFF

Jane Burnette, Billing/Acc. Specialist  
Eddie Edwards, Maintenance Technician  
Faith Jones, Clinical Office Coordinator  
Jewel Mabe, Medical Coder  
Kelly Williams, Secretary/Receptionist  
Lynn Clewis, Stenographer  
Nic Wilkes, Grounds & Gardens  
Rosy English, Housekeeping

### LEADERSHIP TEAM

Kristina Leyden, MSW, LCSW CEO  
Dr. Steven Strobel, CMO  
Arturo De Aguilar, M.Div., MS Director of Human Resources  
Jenny Mabe, RN Director of Nursing (Home Care)  
Jessica Mims, BSW Director of Family Services  
Hollie Smith, RN Director of Inpatient Care  
Marvin Taylor, BS Director of Finances  
Julia Woody, RN Director of Public Relations

### BOARD OF DIRECTORS

Neil Watkins  
Linda Bayless  
Sharon Hutchinson  
James McLester  
Carlotta Knotts  
Donnie Richardson  
Michelle Parrish  
Gerald Witherspoon  
Patti Jenkins  
Vicki Cox  
Dennis Quick  
Wayne Burgess  
Rev. Chris Hawks  
Seth Allen

And All Our Volunteers that are also part of our Richmond County Hospice Family. Those with their Gift of Time make our Organization be the best “Home Town Hospice” around!



Dear friends of Richmond County Hospice,

In 2017, we created a campaign within the walls of hospice and in our community- "Discover the Difference with your home town hospice". We have been tremendously successful. Richmond County Hospice cared for 329 patients in our community. We pride ourselves on our quality care, our excellence in customer service, and our mission to serve our community, especially for those that cannot pay for care.

We may be small, independent, and community based, but our non-profit reaches out into the local community in many different ways. For example, we provide employment to 60-65 local professionals, internships for various colleges, additional services and outreach activities, contracts with over 50 medical professionals, and many non-medical contracts.

We are proud to have received the **Hospice Honors** Award THREE years in a row, have a 94% EXCELLENT satisfaction rating, having 98.9% employee retention rate, and provide high quality clinical standards. In addition, we are a proud internship site for more than six colleges/university.

We could not be "different" without YOU! Your support, through your time, talent, and treasures allow us to provide this exceptional care to our patients and our community. It truly takes our "village" to care for those who are terminally ill in an environment that is truly deserving.

Join us in 2018, as our new campaign "Compassionate Care is Our Calling" is launched and be a supporter of your Hometown Hospice!

In Hospice Service,

Kristina M. Leyden, MSW, LCSW  
Chief Executive Officer



To make a difference in someone's life, you don't have to be brilliant, rich, beautiful, or perfect. You just have to care."



11.5%

of our Volunteer Hours matched our paid clinical hours.

197

of Volunteers that gave their time to Richmond County Hospice.

What makes us  
Different?

94% of our patient's caregivers rate our services nine out of ten or greater

Hospice Haven is the Only General Inpatient Center in Richmond County

Home Visits by our full time end of life care specialized Hospice Physician.

24 Hour On call team with all calls answered by our hospice nurses and



Home Town Hospice, we are the only non-profit Hospice located in Richmond County.

Hospice Honors AWARD recipient in 2016, 2017 and 2018!

CHAP Fully accredited by CHAP (Community Health Accreditation Partner)

Memorial Garden and Walking path on compass for caregivers, patients and our community.

“We cannot change the outcome, but we can affect the journey.”



5

Wishes were granted through our Wishing Well Program

160

participants who attended our FREE support groups (and are open to all members of our community)

8

community members who received FREE Grief Counseling from our Bereavement Social Worker.



232

Family Members and clinical staff participating in our Bi-Annual Light of Life Memorial Ceremonies.

41

children who attended our Children's Grief Camp

# Financial Health



10 grants awarded

\$173,465.16

Money awarded from grants

\$41,884 of Benevolent Care provided

\$305,695

total Development money raised from donations, fundraising and grants

# Income

\$3,669,360 Medicare

\$130,242 Medicaid

\$28,967 Private Insurances



\$7,118,593

Total Assets

# Our Programs

## Home Care

70% Patients are cared for in their own Home

12% Patients are cared for in various Long Term Care Facilities

10% Patients are cared for in various Assisted Living Facilities

8% Patients are cared for at  
HOSPICE HAVEN

222

patients were cared for in Home Care



## General Inpatient Care at Hospice Haven

5.3 was the average days a patient spent at Hospice Haven for General Inpatient

327 patients were cared for at Hospice Haven

# Outreach



Camp Haven

Volunteer Banquet



Bi-Annual  
Light of Light Service

Hamlet Soup Kitchen



Relay for Life Team



Salute to Veterans Event



Taste of the Sandhills  
showcasing  
Dancing with the Stars

Hospice Sabbath



Forever Tree





2017

# Richmond County Hospice Supporters and Friends

“Giving is not about making a donation, it’s  
about making a difference”



- A. R. Christian
- Alice McLendon
- Alice Warrick
- Allan Check
- Allen & Cindy Jordan
- Amos Lyon and Nancy Boling
- Amy Archer
- Ann McFayden
- Ann Scism
- Anna Thomas
- Anne Castro
- Anne Leary
- Annie Covington
- Annie Griffin
- B.T. Phillips, Jr.
- BB&T: Light house project
- Becky James
- Ben Allen & Ron & Patsy Allen
- Benford and Jean Garrison
- Bethel United Methodist Church Young Adult Sunday School Class
- Betty Evans
- Betty Adams
- Betty Coleman
- Betty Smith
- Betty Williams
- Big K LP Gas, Inc.
- Bill McKenzie
- Bill Rohleder
- Billie Preslar
- Billy Hilton
- Bob & Linda McLester
- Bobbie & Sonny Schaffnit
- Bobbie Jones
- Bobby & Diane Leviner
- Bonnilee Rhodes
- Bradford Jenkins
- Bradley Williams
- Brandy Wheeler
- Brenda Howard
- Brenda Mitchell
- Brian Crook
- Bruna Smith
- Butch & Sally Stewart
- Care & Share Nightingales
- Care to Share PEE DEE EMC
- Carl and Brenda Mabe
- Carl Tindall
- Carol Crawley
- Carol Norton/Amy Tatum
- Carol Stutts & Family
- Carole Venable
- Carolyn Beaverson
- Carolyn Sherayko
- Carrie DeWitt Family Foundation
- Cathy Yates/Brenda Barrett
- Cecile Stephens
- Charleen Morrow
- Charles & Carol Thomas
- Charles & Eleonore Loundermon
- Charles & Pat Clark
- Charles Cobb
- Chris & Brenda Allison
- Chris & Stephanie Thornton
- Chris Bennett
- Church at High Point
- Cindy Lear
- City of Rockingham
- Claudia Dwight
- Connie Guinn
- Crestview Baptist Church

Crystal Short	Edward and Betty Thompson	Glenn & Lisa Gheuning	John & Phyllis Watkins
Curtis & Amanda Byrd	Edward Causey	Green Bay Packaging Inc	John Little, Jr.
Cynthia Norton	Edward E. VunCannon, III	Gregory Wilbun	John Terry
Cynthia Yates	Eleanor Ochtyun	Griffin Chrysler Dodge Jeep	John W. Thomas, III
Danny & Sherry Bynum	Eleanor Williams	H Edward Thrower	Johnny & Carol Dye
Deborah Davis	Elisabeth Starke	Hamlet Church of God of Prophecy	Johnny & Dolly Harrington
Darlene Sugg	Ellerbe Class of 1957	Hamlet High School Class of 1955	Joseph & Jill Gullledge
David & Deborah West	Ellerbe Merchants	Hamp Weatherly Family	Joseph and Dr. Mary Catherine Moree
David & Kim Lindsey	Elsie Wilson	Harmony Baptist Church	Joyce & Wayne Frye
David & Kristine Fites	Employees of Raleigh City Manager's Office	Harold Guinn	Joyce West
David & Lucy Jeffcoat	Epsilon	Hazel Spivey	Judith Infinger
David Coward	Essie P. Byrd	Helen Medlock	Judith Myers
David Fieg	Farm Bureau	Helen Scholl	Judy Ormsby
David Jenkins	Father Capodanno Catholic High School	Henry & Johnelle Webster	Julia Williams
David Roller	First Presbyterian Church-Ellerbe	Hilda Cooper	Julian Guinn and Sabrina Grant
Dawn Burt	First Presbyterian Church-Rockingahm	Huertas Garden Center	K&D Consulting
Debbie Anderson	First United Methodist Church- Circle #8	Ingram Trust	Karen Rickett
Debbie Holloway	Foundation for the Carolinas	Irene & Wade Lewis	Karl, Cindy, Katie and Sarah Sayce
Deborah Jones	Foundation of Richmond County	Iris West	Kate & Sam Erby
Deborah K. Thomas	Frances Labrozzi	J. R. & Dot Benson	Kate Boyette
Deborah Owens	Frances Shepard	J.C. Everett	Kathleen Powers (From your family at PMC)
Denise Sullivan	Frank, Jessica and James Mims	James and Linda Leviner	Kay Fisher
Diana Drye	Freddy Brown	James McKenzie	Kayla Sell
Diane Capel	Frederica Haley	James Mercer	Keith & Rita Ebbeskotte
Donald Gibson	G. R. Kindley	Jean Garrison	Kelly Coble
Donna McCormick	Joe & Priscilla Kindley & Family	Jeanette J. King	Ken & Dawn Layton
Doris McLean	Gail Dove	Jeff Barker (Everyone at Barker Products and Barker Air & Hydraulics)	Ken Caulder
Dot Benson	Gary & Robin Dixon	Jerry and Phyllis Currie	Kenneth & Deborah Mullen
Doug & Becky Perry	Gary Broome	Jerry and Susan Eason	Kenneth and Claudia Robinette
Doug & Betty Warnock	George & Mary Lou Whitfiled	Jessica Mims	Kim Chavis
Douglas Spencer	George W. and Ruth R. Baxter Foundation	Jessie & Ruth Ann Covington	Kimberly Meadows
Dr. Virginia Morgan	George Whitfield	Jim & Jane Belous	Kristina Leyden
Dungeon Boxing Club Inc.	Gladys McLendon	Jim & Jeanne Short	Ladson Brearley
E. Larry Mercer	Glenda Elliott	Joe & Priscilla Kindley & Family	Lance Wallace
Eddie & Margaret Brown	Glenda J. Tice	Joe Williams	Laura Dunn

Laura Hicks	Mary Gibson	Nancy and Richard Boling	Richmond County Farm Bureau
Laurie Giantini	Mary Heavner	Nancy Gullede	Richmond County Schools
Laurinburg Lodge No. 305 AFAM Charity Fund	Mary Jane Lassiter	Nancy Hunsucker	Ricky & Mary Wallace
Leanne Hilliard	Mary Lampley	Nancy Perkins	Ricky & Tracie Carpenter
Leavitt Funeral Home Staff	Mary Rickett	Nancy Robbins	Roberdel Baptist Women's Retreat Group
Lee Chavis	Mary Shankle	Neal & Trudy Watkins	Robert Allred
Lee Cheshire	Mary Skenes	Nebo Wesleyan Church	Robert Brigman
Lettie Hill & Family	Mary Smith	Neil Medical Group	Robert Burr, Sr.
Lewis and Ramona Davis	Maureen Taylor	Norma Garris	Roberta Ingram
Libby Foust & John	Mi Morenita Co/Armandos Grill	Norma Leak-Dixon	Roger & Deloris Jarrell
Linda & Nicole Compton	Michael & Kaye Beale	Norma Vickery	Roger & Sharon Brown
Linda Russell	Michael Campbell	Ollie Sloan	Roger and Sharon Bailey
Linda Threatt	Michael Ciani	Oz Queen CPA	Rohanen High School Class of 1959
Lori Catalanotto	Michael Eaves	Pamela Denson	Ronald Adrianse
Lorio Long	Michelle Murphy	Pamela Reese	Ronald and Christine Beane
Louis Coward	Michelle Parrish	Pat Craven	RosaM Deering
Louise Byrd	Michelle Yates	Patricia B. Maloney	Ruby Murphy
LTC RET Ronald Snead	Mickey & Brenda Collins and Family	Patsy Stober	Russell & Joan Bennett
Lucinda Baldwin	Mike & Linda Jones & Rose Peterson	Pattan's Downtown Grille	Ruth Ann and Dennis Batt
Lura Smith and Rowena Arthurs	Mike & Nancy Campbell	Paul & Karen Rickett	Ruth McNatt
Lynn Clewis	Millie & Bob McNeill	Peggy Maske	S. Burns
Lynn Parris	Milton Ray Smith	Peggy McKenzie	S. Hewitt Fulton
M.E. Williams	Minnie Lee Poplin	Pete Mines	Sally Brookins
Mabry's Drug & Home Care	Misty Harris	Pink Ladies at Sandhills Regional Medical Center	Sally Stewart
Maple Street Freewill Baptist Church	Mitchel Fugate	Priscilla Kindley	Sam & Ann Ballard
Marcus and Sandra Comer	Mount Vernon United Methodist Church	Providence Baptist Jazzercise Class	Samaritan Colony Board of Directors & Staff
Margaret Spivey	Mr. & Mrs. Benjy Brasington	Reaves Nursery Farm	Sammy, Michelle, Elizabeth, & Matthew Burns
Margarita Williams	Mr. & Mrs. Denson	Reba Berrier	Sandra Berry
Marie Williams	Mrs. Charles Diggs	Rebecaa and John Badgett	Sandra Burney
Marilyn Bennett	Mrs. Douglas Amos	Rebecca Mudd	Sandra Pliescott
Mark & Marian	Mrs. Jep Atkinson & Family (Joy, Julie & Jay)	Remax	Sandra Ridley
Marks Creek Presbyterian Church	Mrs. W.C. McIntyre, Jr.	Renee Nygard	Sandy Black
Marsha Hunter	Mt. Calvary Rock of Ages Church	Richard & Linda Byrd	Sandy Plains Methodist Church
Martha & Mark Sumner & Peggy Buffaloe	Mt. Pleasant United Methodist Church	Richard and Carol Larsen	Sara & Roger Cates
Martin's Heating & Cooling Inc	Murtis Boan	Richmond Community Foundation Inc	Scheryl Fink

Scholl Mechanical Company  
Second Baptist Church-Hamlet  
Sharon Bailey  
Sharon Cole  
Sharon Simmons  
Shelby Sherrill  
Sherrill, Blake & Harrison CPA  
Shirley and Roland Ash  
Shirley Taylor  
Smithfield's Chicken and BBQ  
South Piedmont Community College  
State Employees' Credit Union  
Stella Smith  
Stephan Ray Futrell  
Stephen & Danielle Dana  
Steve & Michelle Parrish  
Steven Strobel  
Stogner Architecture, PA  
Susan Eason  
Susan Hartgrove  
Susan Steagall  
Suzanne Terry  
Tammy & Jeffrey Benson  
Tammy Stewart  
Teresa Medlin  
Terri Nicholson  
Terry Brown  
Terry Roller & Debbie Quick  
Terry & Alice Brantley Harwell  
The Claude Smith Foundation  
The Family of Billy Nicholson  
The Fisher Family  
The Hatcher Family  
The Henry's  
Thomas Ingram

Thursday afternoon Rummy Club  
Tim & Beverly Durden  
Tom & Alberta Curran  
Tommy Butler  
Tommy, Sammy, & Randy Ballard, & Betsy Ballard Moore Families  
Tonda Sanford  
Tony Smith  
Town of Ellerbe  
Tracey Fox  
Tri-Cook Electrical  
Trinity Manufacturing, Inc.  
Unique Stone  
United Methodist Church-Circle 8-Rockingham  
United Methodist Women-FUMC  
United Way of Richmond County  
Vann McDuffie  
Vickie Clark  
Vickie Cox  
Wadesboro Church of God  
Wallace-Dunn Heating & A/C, Inc.  
Wanda Coble  
Wanda Harris  
Wanda Weaver  
Watson King Funeral Homes  
Wayne & Elizabeth Burgess  
Wayne Wallace  
Wells Fargo  
Wendy Coward  
Westwood Village Homeowners  
William A. & Diane W. Nanny  
William Reese  
William Whitt  
Wilson & Audrey Moore  
Wise Hospice Options  
Woodrow Gunter II

Xerox Corporation USA  
Z. V. Pate Foundation, Inc.  
Zan & Gayle Tunstall  
Zion United Methodist Church



“Do your little bit of good where you are. It’s those little bits of good put together that overwhelm the world.”

-Desmond Tutu

# Continue the Legacy

“ We can do no great things, only small  
things with great love”

Mother Teresa

Thanks to your generosity and those of the generations prior, Richmond County Hospice has been providing end of life care to Richmond County and its neighbors for 33 years. Our community benefited and continues to benefit from the excellent services provided by our team of compassionate professionals to enhance the quality of life for all those in the last days and months.

Your support continues to allow our independent non-profit hospice remain the Home Town Hospice for Richmond County and its neighbors. As we close out the year of “Discover the Difference” and we bring on our new campaign “Compassionate Care is Our Calling, we hope that you will continue to support our mission through your time, talents, or treasures.

There are many ways that you can continue the legacy and build our foundation for continued growth and innovation of exceptional health care services for years to come. Please consider annual gifts, participating in our fundraisers, making donations to honor or in memory of loved ones, our Vintage Campaign, bequest us in your will or other planned giving methods-these are all vital to the long term strength of our agency and our foundation.

Please call our Director of Public Relations (Julie Woody) or our CEO (Kristina Leyden) at 910-997-4464 for more information, or visit our website at [www.richmondcountyhospice.com](http://www.richmondcountyhospice.com).

God Bless You.