

Your Hometown

Your Choice, Your Hospice

Volume 3

"It's All About Living"

SPRING 2015

Richmond County Hospice, Inc. Hospice Haven, Anson Community Hospice



THE FIRST FIVE YEARS

In 1985 both towns of Rockingham and Hamlet and the hospitals in each town, as well as the County Commissioners, had come to the realization that our communities needed a hospice. This was a concept that was implemented in England by St. Christopher's Hospice and became the model for the growing movement in the US. Dame Cecily Saunders, OM, FRCP, MA, SRN, founded the modern day hospice care concept in 1967. It provided a place for the dying and their families to receive support when conventional medical treatment had nothing more to offer.

The first Richmond County Hospice Board made up of Richmond County leaders found inspiration in the words of Dame Saunders: "You matter because you are you. You matter to the last moment of your life, and we will do all we can, not only to help you die peacefully but also to live until you die." The word "hospice" means a community for sojourners along the way, a place for replenishment, refreshment, and care. The hospice concept was new to Richmond County and required the knowledge, devotion, and determination of these interested citizens to push it from idea to reality. The main idea was that this was a Richmond County project belonging to all the people of the county.

The next order of business for the Board was to hire an individual to coordinate the development of this project. Cordelia Steele of Sandhills Center for Mental Health, Mental Retardation, and Substance Abuse was chairperson of the committee to secure this coordinator. Cordeila and I had previously worked together, and she knew that I was currently not working. I had taken some personal time away from work to deal with and work through my grief since the tragic death of my sixteen-year-old son in an automobile accident. She called me and discussed the hospice project in the county and asked if I would be interested in applying for the position of Richmond County Hospice Coordinator.

While pondering this new proposal, I was led to realize that this was a perfect fit for me at this point in my life. I already knew that the best way to help oneself is to reach out and help another. I fully believe that everyone is a product of life experiences, and I felt that I had a great deal to offer to those who were going through life's journey and facing death. I completed my application for the job as the first paid employee of Richmond County Hospice. I met with the committee and was approved by the Board- Carole M. Venable, RN, FNP, Hospice Coordinator in July of 1985. This job required devotion, people skills, leadership, knowledge of many areas of nursing, medicine, teaching, budget development, typing, fundraising, and yes- begging. Obviously one person could not do all of this! Recruiting and training volunteers became one of my greatest projects. The help came from all areas of the county to include people with many talents. Many days and nights were filled with speaking engagements to various civic, church, and foundation groups. My family became my greatest assets- helping in whatever I needed.

There were legal issues such as acquiring a non-profit status; the lawyers' time was donated. Hospice of North Carolina led us in all areas of development. Judi Lund and Nina Cole were available by phone and frequent visits. Hospice of Randolph County shared many of their policies and procedures so that we did not "have to reinvent the wheel!" The generosity of our county continued to be revealed with the donation of a one-room office donated by Sandhills Center in the Goodman Building at 110 South Hancock Street. We really only needed space for one person, a phone, a typewriter, and a place to organize and accept donations.

The volunteer training was developed according to standards that were in place by the state. In the fall of 1985, the first class of fifty-four volunteers was taught the "Hospice Concept," and our policies and procedures were ready to be implemented. "Sharing in Caring" was our motto and underlying theme. By the use of volunteers, the contributions of the county, and the Duke Endowment, our services were provided for free. We used volunteer nurses to help care for patients and take care of "on-call" over the weekends so that I could rest and get ready for the next week. We began seeing patients in January of 1986 after we were licensed by the state.

Our one room became crowded, and we were allowed to expand into one more room as we began to collect supplies. We used a beeper to stay in touch with the office as we were out and about in the community. One of our volunteers from the first training class was the much loved Richmond County Daily Journal reporter Catherine Monk who frequently wrote excellent articles and helped introduce hospice to our community. With volunteers, Richmond County Hospice sent out newsletters, raised money, served patients/families, and grew. We grew so much that we needed to move down the street into rental space. In 1986, we hired a full time staff RN and LPN. We continued to meet many wonderful families as we served patients, and then many of these families volunteered to help. In 1987, we developed our first large fundraiser- The Festival in the Park. We had a coloring contest in the schools to invite the children out and to raise awareness of hospice. We sold barbeque and played games.

The Festival in the Park grew over the years to include a Celebrity Auction and involved the work of many, many volunteers. We had many fundraisers that were sponsored by local civic clubs and some that our volunteers did. As we became more developed, the need for administrative staff became evident. Dianne Newton was hired as Administrative Coordinator to join me and the nursing staff in our efforts to continue to grow and develop Richmond County Hospice. Hospice continued to grow and to provide quality end of life care to many people. "Sharing and Caring" impacted many people in our community, both ones receiving service and the volunteers. I count this as an honor to have been a part of Richmond County Hospice for the first five years of its life.

Meet Our Hospice Family

HOSPICE AIDES

Tammy Bull, CHPNA Hospice Aide Coordinator Tina Blake, Hospice Aide Teresa Graham, Hospice Aide Joyce Little, Hospice Aide Sharna Quick, Hospice Aide Sinatras Slater, Hospice Aide Tiffany Strong, Hospice Aide Stephanie Baldwin, Hospice Aide Annalisa Thompson, Hospice Aide Esmeralda Rodriguez, Hospice Aide JoeAnn Smith, Hospice Aide Sybil Oxendine, Hospice Aide Charlice Burnett, Hospice Aide-PRN Norma Dove, Hospice Aide-PRN Laytania Edwards, Hospice Aide-PRN Amy Craft, Hospice Aide-PRN

HOSPICE HAVEN NURSES

Kathleen Camp, RN/Inpatient Case Manager
Karen Geiger, RN/Inpatient Case Manager
Ann Elise Taylor, RN/Inpatient Case Mgr.
Gwendolynn Holley, RN/Inpatient Case Mgr.
Teresa Balzer, RN,CHPN Inpatient Case Mgr.
LaToya Ratliff, Patient Care Technician
Kay Brewington, Patient Care Technician
Victoria Brown, Patient Care Technician
Audrey Martin, Patient Care Technician
Kathy Taylor, Patient Care Technician
Kelly Williams, Patient Care Technician

HOSPICE NURSES

Shonda Crump, LPN/Floater
Tammy Driggers, RN/Case Manager
Lori Jenkins, RN/Case Manager
Lisa Pope, RN, CHPN/Case Manager
Cayce M. Terry, RN/Case Manager
Peggy Gatewood, RN/Case Manager

Michelle Rogers, RN/Case Manager
Natalie Barbour, RN/ Case Manager
Michelle Brown, RN/Case Manager—PRN
Malinda J. Thomas, RN- PRN
Patricia Wheeler, RN- PRN
Christine Norton, RN-PRN

ON CALL NURSES

Beverly Vaughn, RN/ On Call Nurse Johanna Poole, RN/On Call Nurse

FAMILY SERVICES

Christopher Thornton, Chaplain CPC
Mary Martha Warnock, BSW
Lisa O'Neal, AA Volunteer Coordinator
Sandy Black, BSW Bereavement Coordinator
Shannon Huff, BA Social Worker
Ellena Ciccarelli, BA, SW-PRN
Kenneth Lyerly, MDIV. Chaplain- PRN

SUPPORT STAFF

Jane Burnette, Billing/Account Specialist
Linda Russell, Secretary/Receptionist
Faith Jones, Clinical Office Coordinator
Sheila Fulp, Data Entry Clerk/PT
Eddie Edwards, Maintenance Technician
Patricia Hogan/Housekeeping/Haven
Rosa G. English/PT Housekeeping/Admin.

ADMISSIONS & MARKETING

Heather Monroe, RN,CHPN
Clinical Specialist
Teri Cowan, LPN/Referral Intake Liaison
David Jenkins, RRT, Marketing
Shannon Leviner, Marketing

MANAGERS & DIRECTORS

Kristina Leyden, LCSW Chief Executive Officer

Steven Strobel, MD Chief Medical Officer

Marvin Taylor, BS Director of Finances

Julie Woody, RN,CHPN Director of Compliance & Organizational Excellence

Arturo De Aguilar, MA, MDIV. Human Resources Director

Hollie Smith, RN, CHPN Inpatient Nurse Manager

Stephanie Thornton, BA Inpatient Care Assistant Manager

Jenny Mabe, RN, CHPN Home Care Nurse Manager

Jessica Mims, BSW Family Services Manager

BOARD OF DIRECTORS

Neal Watkins, Chairman
Lynn Clewis
Ronnie Hawks
Rita Short
Linda Bayless
Brian Baucom
Sharon Hutchinson
James McLester
Carlotta Griffin - Knotts
Donnie Richardson
Michelle Parrish
Gerald Witherspoon
Patti Jenkins



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The first office space in the Goodman Building



Office space on the corner of East Franklin and Hancock Streets



South Lawrence Street Office



Administrative Office at 1119 North US Highway 1

THE FOUR HOMES OF HOSPICE

Richmond County Hospice, Inc., was first housed at 110 South Hancock Street, Rockingham, in the Goodman Building in office space donated by Sandhills Center for Mental Health. Once the agency outgrew that space, it moved to an office on the corner of East Franklin and Hancock Streets.

After purchasing the office building at 230 South Lawrence Street in Rockingham, Richmond County Hospice moved to that site in April of 1992.

As the staff began to outgrow that location, the search began in March of 1998 for a permanent home.

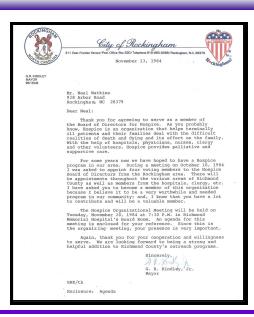
In August of 2001, Richmond County Hospice moved to its current location at 1119 N US Hwy 1 and opened Hospice Haven in February 2002.



Inside of the South Lawrence Street Office



Hospice Haven



Celebrating 30 years of Hospice Service

November 13, 1984 Invitation of first Hospice Meeting June 10, 1985

Richmond County Hospice Incorporated

November 20, 1984 Hospice Organizational Meeting July 26, 1985

Carole Venable, FNP named First Hospice Coordinator and first employee

Richmond Memorial Hospital, Inc.

P.O. Box 1928 Telephone (919) 997-2561

Rockingham, N. C. 28379

A G E N D A

HOSPICE ORGANIZATIONAL MEETING
RICHMOND MEMORIAL HOSPITAL BOARD ROOM
7:30 P.M., NOVEMBER 20, 1984

1. Introduction of Board Appointees - Mr. Gary Fisher
2. Overview of Hospice - Mr. Francis Womack
3. Recommended Appointment of Bylaws Committee
4. Examination of Priorities
5. Nomination Committee Formation
7:30
6. Schedule Next Meeting

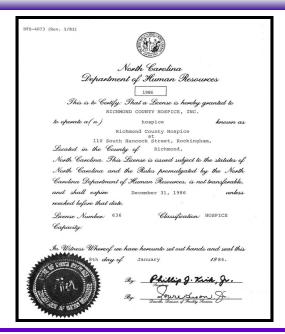
Dec. 11 - Tul. - Hospital Louis Ru.



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September 1985 First Medical Doctor named: Dr. Michael A. Hennigan



January 8, 1986

First License **Issued**

October 3rd through November 21st 1985 First Volunteer Training

Hospice Volunteers Complete Course

Richmond County Hospice Inc. is moving ahead with plans to extend supportive care for dying persons and their families by January. Forty-four volunteers have now completed the eight-week training program sponsored by Hospice under the auspices of Richmond Technical College. Volunteers were honored Thursday, Nov. 21—Richmond County Hospice Daywhen certificates were presented. Hospice Coordinator Carole M Venable. a family nurse practitioner, reports that volunteers were carefully trained to meet the special needs of patients and amilies. Professionals represented ncluded the clergy, nurses and social workers.

Venable explains that volunteers

Venable explains that volunteers will relieve the primary care giver so that he or she can get away from the patient for a few hours. Shopping, preparing meals, doing light housework, providing ransportation, reading to the patient and taking care of correspondence are a few of the services that volunteers will provide.

"More important," said Venable, is that the volunteer will offer the atient one more friend and infidant."

Any resident of the county who has a terminal illness and a limited life expectancy may qualify for the services offered by Hospice rolunteers free of charge. Volunteer training was held for three hours each Thursday from (See Hospice, page 5)



Hospice Volunteers Honored

James R. Barbour of Hamlet was among the Hospice volunteers honor after completing Hospice's first volunteer training class. Carole M. Venab is coordinator of the program which offers supportive care for dying person and their families. Barbour also serves as a member of the Hospice Board

January 1986

First Patient admitted





Seed money received from Duke Endowment In 1986 and 1987



November 1987

Rockingham Kiwanis/Richmond County Hospice First Golf Tournament Fundraiser

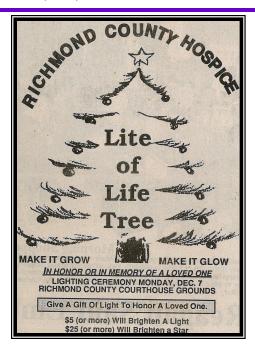
May 30, 1987

First Fundraiser Festival in the Park & Celebrity Auction





December 7, 1987 First Light of Life Ceremony (aka) Forever Tree





January 17, 1990 Bereavements Camp "Wind Beneath My Wings"



December 4, 1991

Richmond County Hospice becomes Medicare Certified

June 15, 1990 Dianne Newton named Executive Director



April 1992 First "Purchased" Office Building 230 South Lawrence Street, Rockingham, NC





March 30, 1998 Search began for building site residential facility April 14, 2000 Anson Community Hospice established

March 22, 2000 Capital Campaign begins to secure funding for new location August 4, 2001

Our Current Location
The Center for Compassionate Care
opened 1119 North US Hwy 1
Rockingham, NC



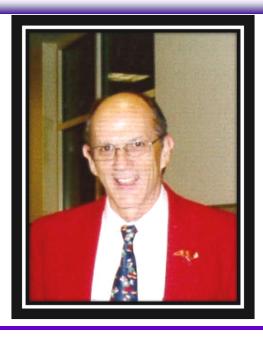


Breaking ground

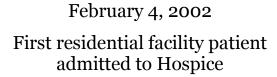
Buena Vista
Coggin, left, and
Amy Rivenbark
were on hand
Saturday for the
ground breaking
for a new
headquarters and
residential facility
for Hospice. For
complete details of
the ceremony, see
story on Page 3
today.



January 31, 2002 Construction on Hospice Haven Residential facility completed and licensed



September 10, 2003 Neal Watkins named Interim Executive Director





May 2004
Susan Eason named
Executive Director





September 16, 2006 The Fall Fest Music Festival



September 2009 Steel Stampede

May 18, 2009 Mary Ellen Shea, MS named Executive Director



May 11, 2011 "We Honor Veterans" program established

November 11, 2011 The First Annual Salute to Veterans



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December 2011 Hospice Haven closed for renovations



December 12, 2012 Hospice Haven admits first patient (GIP)

December 11, 2012

Hospice Haven re-opened as a General Inpatient Care Center







April 2013
Richmond County Hospice, Inc.
CHAP
(Community Health Accreditation Program)



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September 22, 2013

"A Walk to Remember Memory Garden" and walking path dedication to S. Bayne McLester



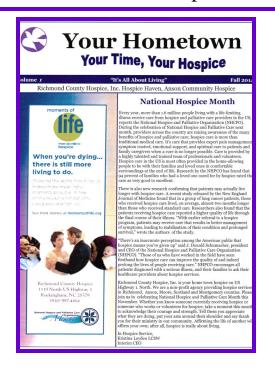
August 1, 2014
Kristina Leyden, MSW, LCSW
named Interim CEO
March 1, 2015 named CEO

November 2013

Richmond County Hospice has a new Logo



October 2014
First edition of the Community
Newsletter
"Your Hometown" was published





November 1, 2014

Dr. Steven P. Strobel First full-time in-house Medical Director



30th Anniversary Celebration

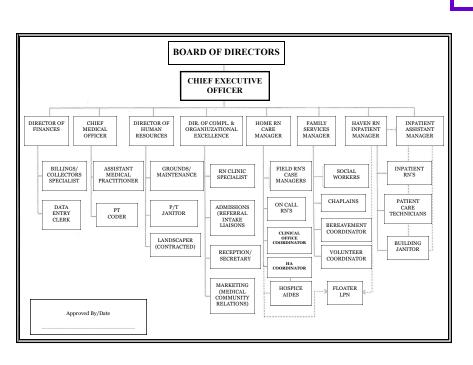
May 16th, 2015 7:00 PM ~ 10:00 PM

Triple Farms Derby, North Carolina

May 16, 2015 30th year Anniversary Gala

2015 Organizational Chart

June 2015 Marks 30 years



Making History with the First Board members of Richmond County Hospice.

On November 13, 1984, the then Mayor of Rockingham, G.R. Kindley, Jr., sent out letters to community members asking them to serve as a board member and attend the community Hospice Organizational Meeting. This first board meeting was held on November 20, 1984, at Richmond Memorial Hospital's board room to begin discussion on establishing a County Hospice that would be supported by all areas of the County-Hamlet, Rockingham, Ellerbe, Hoffman, Norman, etc.



These individuals who were appointed as the

First Board of Richmond County Hospice had the daunting task of establishing a hospice program. The members of the board were all volunteers and had to commit their time and level of expertise to establish a solid hospice program for our community. Their vision and hard work paid off; Richmond County Hospice was built on a grassroots effort and has flourished as an independent community based non-profit organization that services 80% of the county's hospice needs today.

As we look at our past and into our future, we are forever thankful to those who were part of these initial efforts to establish a county hospice for our community.

Listed below are the members who were a part of our hospice history and served on the first board of directors of Richmond County Hospice:

The first Chairperson: Gary Fisher

Voting Members:

J.R. Barbour
Anne Burgin
Joe Comer
Jake Covington
Gary Fisher
Rev. R.T. Gilchrist
Janet Hogan
Gladys Jones
Aletha Lanier
Betty Nichols
Becki Roberts
Bruce Stanback
Neal Watkins
Dr. Frances Womack

Ex-Officio Members:

Ruby Bruce Dr. Charles Collins J.M. Iseman Dr. Fred McQueen Sonny Slate Cordelia Steele Prentice Taylor Ernest Watts Rev. W.M. Wells Bill Young Nancy Smith

A LOGO HISTORY

A logo is a simple image that identifies a company via the use of a mark, flag, symbol, or signature. In general, it should be uncomplicated, basic and easy; it usually portrays what the company is about, its ideals, its name, and so on. A logo does not sell the company directly nor rarely does it describe a business. Logos derive their meaning from the quality of the thing it symbolizes, not the other way around – logos are there to identify, not to explain.

Many companies don't even need to use their names anymore; just by seeing the logo, they are immediately recognized. But to get to that point they have been through many changes, variations, and developments. During 30 years of existence, Richmond County Hospice has evolved in many ways and one has been through our logos. For us, what a logo means is more important than what it looks like.

During our thirty years of service, Richmond County Hospice has used five different logos:



This is the first logo that was used to represent Richmond County Hospice. It is the letters **RHC** (standing for *Richmond*, *Hospice*, and *County*) forming a house. The background is a map of the area were services where provided. The motto *Sharing and Caring* was adopted to portray what we were about.



About 10 years later, this logo was modified and simplified to contain only the acronym RHC, but still "covered" with a "roof" forming a house- a shelter, a refuge, a haven. The map was removed so we would not be limited to that geographical area only.



During a capital campaign fundraising for the construction of our actual facility, a new logo was used, during 2000. This was evident in all the literature announcing the upcoming construction. This special logo was no longer used after this special campaign.



Our third logo came to be around 2004. It was a total transition from the initials, showing an image of a frontal dove, which has for ever been a sign of peace and purity. This change came with a modification to our motto, becoming now *Peace*, *Comfort and Dignity*. This logo was used for several years and was in sync with the color theme of our building's decor.



At one point during 2006 the same logo changed only in colors, from the pink background to a greenish one, but everything else remained the same



In late 2000, Richmond County Hospice applied for a license to serve Anson County, and in order to reflect this change the following logo was adopted, which now reflected that we were not exclusively serving Richmond, but also Anson County. In reality we always served not only Richmond and Anson counties, but also Scotland, Moore and Montgomery counties.



For some time, still trying to find our own identity, we were using interchangeably the last three versions of the logo since they still represented our motto and the fact that we serve more than Richmond County.

Finally in 2014, a new logo was designed to represent Richmond County Hospice



CAPITAL CAMPAIGN OF 2000

We are incredibly grateful for the generous community support that enabled Richmond County Hospice to establish the Center for Compassionate Care, including our Hospice Center and Hospice Haven. The following individuals, corporations, and foundations were a part of the original campaign to build this campus. Quoting the campaign materials from 2000- "Hospice will be there." Those four simple but reassuring words have been a source of strength to thousands of Richmond County families over the years. In their times of need, Hospice knew how to help. In their sad times, Hospice helped. When it meant the most, Hospice was there.

We thank the visionaries and donors for their support during this campaign to fun the construction and furnishing of Hospice Haven and the Hospice Center on the campus of the Centers for Compassionate Care. Because of you, we have been able to "be there" for our community for thirty years.

Foundations

Carrie B. Dewitt Foundation
Cole Foundation Endowment
Kate B. Reynolds Charitable Trust
Leath Foundation
The Cannon Foundation
The Duke Endowment
Cannon Foundation, Inc.
Carolina Farm Credit/Patrick Chappell
Carolina Power & Light Company
Ellerbe Telephone Company
Foundation for the Carolinas
Richmond Community Foundation, Inc.
Smith Trust

Corporations

Burlington Industries Foundation City of Hamlet/Jeff Smart City of Rockingham/Gene McLaurin Convenience Corner, Inc FirstHealth Richmond Memorial Hospital First National Bank Hudson Paving, Inc. /Tom Hudson ISM/Trane Millenium Million Pee Dee Electric Membership Co. Presbytery of Charlotte **RBC** Centura Bank **Rockingham Rotary Charities** Sandhills Harley Owners Sara Lee Hosiery **Sedberry Construction** The Trane Company **Total Lubricants USA** Unity for the Community Wal-Mart Watson & King Funeral Home Z.V. Pate Foundation

Individuals

Mr. Thomas J. Covington

Mr. Gary H. Fisher Mr. and Mrs. James R. McLester Mrs. Ruth Andrews **BB&T** Wealth Management Mr. and Mrs. John C. Baker Mr. Bill Barnes Mr. and Mrs. Russell E. Bennett, Jr. Mrs. William S. Blackwell, Sr. Mrs. Jennifer H. Blake Mr. Murtis William Boan Dr. and Mrs. Marshall Brown Brown & Brown & Brown PLLC Dr. and Mrs. Raymond E. Burrell Ms. Jean Bynum Mr. Robert B. Calvert Mr. and Mrs. R. Larry Campbell Ms. Wanda C. Caulder Mrs. Kim Childers Mr. and Mrs. W. Larry Clay Dr. and Mrs. William N. Cleveland Mrs. Buena Vista Coggin Cooley Veterinary Hospital Dr. and Mrs. A.M. Covington Mrs. Della C. Covington Dr. and Mrs. Donald V. Covington Mr. and Mrs. Edward Covington Mr. and Mrs. George E. Crump, Jr Mr. H.T. Davidson Mrs. Pat Dawkins Deane Williams & Deane Attorneys at Law Mr. and Mrs. William H. Dennis, Jr.

INDIVIDUALS

Mr. and Mrs. Gary R. Duly

Mr. and Mrs. Jerry Eason

Estate of Frances H. Swanson Estate of Jacqueline Long

Estate of bacqueime Long

Estate of Peggy Swanson

Joyce Eubanks

Mr. and Mrs. Ferguson

Fisher Adult Care, Inc.

Ms. Shannon B. Flynn

Dr. and Mrs. R.E. Gandy

Mr. and Mrs. William Gardner

Mr. Cary Garner

Mr. and Mrs. John B. Garner

Mr. Jerry L. Goodwin, Sr.

Mr. and Mrs. Louie S. Graves

GSK-GlassSmithKline

Ms. Beulah Guinn

Mr. C. Brooks Gulledge

Dr. and Mrs. W.L. Haltiwanger, Jr.

Mr. John Hamer

Mr. and Mrs. Ed Harris

Mr. David L. Hicks

Mrs. Phillip G. Hogan

Mr. Roy Lee Hough

Ms. I. Rebecca Howell

Mr. and Mrs. Robert E. Hutchinson

Mr. and Mrs. Cecil E. Jacobs

Mr. Luke Johnson

Mrs. Shirley Joyner

Mrs. Irene Lewis

Ms. Jacqueline Long

Mrs. Carlene Lowery

Lumber River Council of Government

Mr. and Mrs. E. Lazelle Marks

Ms. Bernice S. Martin

Mr. and Mrs. Jimmy Maske

Mr. Bob McCrary, Sr.

Mr. Kenneth McDougald

Ms. Linda McKeithan

Mr. and Mrs. Keith P. McLester

Mr. Mickey Meacham

Metropol's Cast Stone

Mr. Patrick D. Molamphy

Mr. and Mrs. Terry G. Moore

Mr. and Mrs. Charles C. Newton

Ms. Diane W. Newton

Mr. Tommy Nichols

Mr. Orian Nunn

Mr. Dale Ormsby

Mr. Jack Overby

Mrs. Michelle Parrish

Mrs. Brenda Peele

Mr. Roger S. Penske

Piedmont Natural Gas Company

Pinehurst Surgical Clinic

Mr. and Mrs. Henry Pinto

Ms. Deborah M. Pittman

Billie Preslar

Ms. Julia M. Ratliff

Mr. and Mrs. Reggie Ray, Sr.

Mrs. Mary Jo Richardson

Rick and Al's Car Wash

Mr. J. Henry Roberts

Rockingham Moose Lodge

Rockingham Rotary Charities

Ms. Blanche Rogers

Mrs. Elizabeth Rogers

Ms. Carolyn W. Saunders

Dr. and Mrs. :.T. Scott

Mr. and Mrs. H. Dixon

Mr. Claude F. Smith, Jr.

Ms. Elizabeth G. Smith

Ms. Robin Smith

Southern Builders, Inc.

Mr. and Mrs. Arthur Springer

Mr. Bruce Stanback

Ms. Gail Mosley Stephens

Dr. and Mrs. John S. Stevenson

Mrs. Jean Stinson

Ms. Tonya Stroll

Mr. and Mrs. Jack B. Swink

Mrs. Lydia P. Talbert

Mrs. Crystal A. Tedder

Mr. John Thrower

United Way of Richmond County

Ms. Gail Vawter

Mrs. Carole Venable

Mr. and Mrs. Stanley Vetter

Mr. and Mrs. Jack E. Walker

Mr. and Mrs. James C. Watkins

Mr. and Mrs. W. Neal Watkins, Jr.

Ms. Johnnie H. Webb

Mr. and Mrs. Randy Webb

Mr. and Mrs. Glenn W. White

Mr. and Mrs. Harry L. White

Ms. Julie Wilkes

BB&T Wealth Management

Hospice Haven

On Thursday June 28, 2001, there was a large campaign ad in the Richmond County Daily Journal that read "YOU CAN MAKE ALL THE DIFFERENCE...AS YOU CONTINUE YOUR CONTRIBUTIONS TO HOSPICE, REMEMBER WHAT A VITAL ROLE YOU PLAY IN THIS CARING ENDEAVOR." You may not fully realize what a difference you are making in the life of your hospice, but each of you nurture this organization in your own special way. The role you play is instrumental in the survival of your Hospice. Looking over the history of hospice in the last few weeks for this special edition, the community, YOU, made the difference 30 years ago in establishing a grassroots effort to begin a county hospice and then 14 years ago in building the new Hospice Center for Compassionate Care which included the administration building and the Hospice Haven. The staff and the community were able to raise the needed costs, including grants, and personal business donations for this new campus.

Ground was broken in August, 2001, for the new six bed residential facility, Hospice Haven. The construction team completed the building in January 2002, and the building was licensed for residential hospice care on January 31, 2002. The doors then opened for care and this state of the art facility accommodated up to six hospice patients. Rooms were given to those patients who had the greatest need for 24-hour care. The residential facility was staffed by one registered nurse and two hospice aides during the day and two nursing aides at night. The Haven was a place patients could call home and live their last days or months when their home environment was poor or they did not have any caregiver to assist them. For the next 10 years, many in our community were able to call Hospice Haven their home.



In December 2011 the Board of Directors and then Executive Director, Mary Ellen Shea, made a temporary decision to close Hospice Haven Residential Center in efforts to refurbish the facility into a General Inpatient Unit. The decision was made to increase services to the community for acute hospice care services. The Haven went through a one year face lift and transformation to meet the regulations of a General Inpatient Center and to become licensed by Medicare for acute care services. In June of 2012, Kristina Leyden, now CEO, was hired to complete the transformation and licensed requirements for Hospice Haven. Hospice Haven was licensed on December 11, 2012, and admitted the first patient for General Inpatient Care on December 12, 2012. The Haven provides quality end of life care when a patient needs acute care for emergencies, uncontrolled pain, or symptom management that exceeds the scope of care that can be managed in the home. The General Inpatient Unit is staffed with two RN's, two hospice aides during the day, and one RN and one hospice aide during the night shift. In addition to floor staff, a full time social worker, nurse manager, hospice physician, and housekeeper complete the hospice haven team. Hospice Haven is the only General Inpatient Care Center in our county, and we feel honored to be able to provide these services to our community. In the words of one family member, "There is no place in Richmond County I'd rather have my mother. People need to know that it is a God send."

A WALK TO REMEMBER

In August, 2013, the beginning of the new walking trail began to be developed. The walking trail called "A Walk to Remember" was designed to be a path to give families, patients, and the community a place to walk, reflect, and remember. The project took two years to design, including clearing of the wooded area and initial gardens/walkways. The walking trail is a great addition to the Hospice Haven Inpatient Center and is adjacent to the Haven.

At the beginning of the trail, the patients are able to hear the comforting sounds from the water fountain which is surrounded by bricks donated by Hannah Pickett Mill. Passing the water fountain on the right, the trail winds around to the old fashioned wooden frame of a house that has a porch with rocking chairs to allow individuals to sit and talk or reflect while experiencing the soothing rocking motion. Continuing around the trail, there are benches, picnic tables, and a patio with a covered pergola.

The trail was created in the memory of Officer S. Bayne McLester, donated by her parents who funded the initial phase of this serene walking path. A private dedication ceremony was held on September 22, 2013, at 2:30 PM to celebrate and dedicate the gardens to Officer McLester and open them for the public use. At the end of the dedication, butterflies were released as a symbol of new life, change, and a new beginning.

Since the opening of our walking trail, others have added and donated to the gardens. A Wild Flower Garden was added by Lowe's Hero's; other flower gardens were added by Bobbi Irwin's family in recognition of Bobbi for being a Volunteer of the Year; the Men's and Women's club of the First United Methodist Church added a garden with St. Francis of Assisi.



GRIEF CAMP

The journey of grief is one that, at some point, touches every human life. Nothing is quite as tragic as when a child experiences grief. In response to this need, for the past twenty-four years, Richmond County Hospice has been proud to offer the Annual Children's Grief Camp. The theme for this event has changed, but the mission remains the same. This camp centers around provision of activities focused on dealing with grief for children who have experienced loss within the last year. The first grief camp, entitled, "Wind Beneath My Wings," was held at Browder Park on January 17, 1990. A variety of settings have hosted the annual camp including, Big Pine Retreat, Hinson Lake, and the campus of Richmond County Hospice. At one time, this event was held overnight at the Hermitage Retirement Center. The planning committee is comprised of the Richmond County Hospice Staff, local school counselors and social workers, and community volunteers. This committee serves to ensure that this day is a success for all campers. Local business support is also vital to the ongoing success of the grief camp. Businesses and individuals contribute financially and in-kind support to assist with this worthwhile endeavor. The present day grief camp, "Camp Haven," is held on the campus of Richmond County Hospice and features a variety of activities focused on allowing campers to connect with and express their feelings regarding their loss. This year's event, scheduled for April 22, will mark the twenty fifth year. Sandy Black, Bereavement Coordinator, emphasizes that the camp is not only for children who have experienced the death of a parent but also other types of grief and loss.



FUNDRAISING



Volunteers-Heart of Hospice

Volunteers are a vital part of Richmond County Hospice, and we have been fortunate to have several give of their time and talents for the last thirty years. As a non-profit organization volunteer hours are required by Medicare, and those hours must match five percent of our paid clinical staff hours. On November 21, 1985, fifty four volunteers were honored for completing the first volunteer training at Richmond County Hospice. Although the training has changed much over the last thirty years, the goal to provide volunteer services to our patients and families remains the same. Volunteers, giving of their time and talents, continue to impact the patients and families and also Richmond County Hospice staff.

Lisa O'Neal, present Volunteer Coordinator talked with Mary Heavner, a volunteer since the early 1990's to find out what drives her to continue coming back to Richmond County Hospice all these years. Mrs. Heavner started volunteering at the first hospice location by helping with office type duties when she had the time. After having a personal hospice experience in 1996, she became a full time volunteer holding many different roles. Maintaining the donated supply room and leading the annual Bake Sale proved to be her talent.

In February 2005, she completed the patient care volunteer training and took on other tasks including preparing meals for patients and families at Hospice Haven and helping with children's grief camp. When asked what she gained from volunteering, she stated that she enjoyed volunteering with hospice as a whole and doing whatever needed to be done. In 2008, she received the Volunteer of the Year award, and, at that time, the award was named after her.

Although she may not be able to come as often now, as she once did, she continues to volunteer by preparing birthday bags for the patients, assuring that every patient we serve receives a little something on their special day. When asked what she would tell anyone interested in volunteering she shares, "that since her loved one passed away in 1996, visiting with patients and families at Hospice Haven has been some of the happiest times she's ever had." She has been a great asset to Richmond County Hospice, and we are forever grateful for her continued support.

Lisa also, talked with a previous volunteer Jessica Price Martin, about her volunteer experience with Richmond County Hospice. Jessica volunteered her senior year of high school, because she wanted to be able to help a teacher who had helped her tremendously when her grandmother passed away unexpectedly. Her volunteer role consisted of running errands and providing comfort to the primary caregiver, while she was caring for her dying loved one. She stated that she gained knowledge regarding the dying process, but mostly it became apparent to her how much an illness can affect an entire family. When asked what she would tell anyone interested in volunteering she shares, she would encourage them to do it! It's a wonderful way to give back to someone in need!

Richmond County Hospice has an incredible staff who are more than willing to help you along the way. Volunteer Coordinator, Lisa, asked Jessica her volunteering with Richmond County Hospice helped her decide her career path, Jessica stated that she had decided her career when she chose to become a volunteer but her time with hospice helped her when taking care of dying patients and families.



"We all are born with a talent and some more than one, and as we grow so does our talent or talents. When I read hospice needed volunteers, I decided that was what I wanted to do because my talents are giving and helping others." Mary Heavner





Welcome Kristina Leyden

Kristina Leyden is the new Chief Executive Officer of Richmond County Hospice, Inc. effective March 1, 2015. Since coming to Richmond County in June of 2012, Kristina has served as the Director of Family Services and Inpatient Care, as the Clinical Operations Officer, and as the Interim CEO.

Kristina has a Bachelor of Science degree in Behavioral Sciences/Sociology as well as a Master of Social Work degree. She is a Licensed Clinical Social Worker in the states of Maryland and North Carolina. She also has served as an Adjunct Professor in the area of Sociology, Human Services, and Women Studies in the states of Pennsylvania and Maryland.

Since 2012, we have benefited from Kristina's abundance of positive energy and true commitment to the goals of Richmond County Hospice.

Neal Watkins, Chairman of the Board

Words of Appreciation from the Staff:

Jessica Mims, BSW - Family Services Manager/Social Worker

I work for Richmond County Hospice because it is a natural fit for my core beliefs as a Social Worker. Our mission is to provide peace, comfort and dignity to terminally ill individuals. The highlight of my day is going to see my patients. They teach me to be thankful for each day and to never take good health for granted. It is a humbling experience to be allowed to be a small part of their end-of-life care and I hope that I do make a difference. I find this job to be the most rewarding one that I have had and I look forward to many more years in this worthwhile endeavor.

Sandy Black, Bereavement Coordinator

Richmond County Hospice, Inc. represents compassion, care and comfort which are all the qualities that I strive to share with others on a daily basis.

Anonymous - I just love helping people

Anonymous - This is a great place to work with people who truly care about others and their needs. The journey is never easy, but with God it is the best and I love to see a smile on the face of the patients.

Linda Russell, Receptionist/Secretary

I am truly honored to work with such a compassionate and caring staff. I applaud the RN'S and the CNA'S for their kind hearted spirits to take care of patients and families. It is a blessing to be a part of the Hospice family. This job has been most gratifying and fulfilling.



QUOTES OF APPRECIATION



- The care and support we received was superb. The attentiveness of the staff was exceptional.

 Everyone deserves great thanks and recognition for their exceptional job. Seems everyone was willing to go above and beyond to provide the best possible care.
- Everything was excellent and everyone was excellent. I really can't thank you all for your care and kindness. You were awesome with Mama and with our family. Many thanks and God Bless all of you for what you do every day.
- We don't know what we would have done without the respite care we have received from Hospice Haven at two or three critical times. We thank you from the bottom of our hearts. Carol became so comfortable there that I'm not sure she wanted to leave this last time. We have nothing but praise for Hospice and Hospice Haven in all our conversations. God Bless and keep you all.
- There is no one that I can name, because all the team were so great in taking care of my mother. We love all of the team and the spiritual support team. May blessing from above fall upon you forever.
- Mama and our family could not have ask for anyone to be any sweeter, caring or helpful during all of our stay here. We are so very appreciative of everything.
- We could not have asked for a better group, Peggy Gatewood is a wonderful nurse; God sent. Near the end Daddy had to have help bathing, Esmeralda was the best. You have jewels in the two names above. We thank the whole team from the bottom of my heart.
- All of the staff at Hospice Haven were absolutely wonderful to my mother. I appreciate everyone for the excellent kindness they showed my mother.
- Thanks for the care given to my brother by Hospice at the end and through his transition, although it was a brief period of time, it made a big difference for him and our family. Thank you again. A lot of people was impacted by your service.
- I truly would love to thank each and everyone in your excellent way you cared for my father. Many blessings to you. Thank you so much.
- This is the first time I received help from Hospice care. I learned a lot from the care and they kept me focused and in control.
- Mother received the best possible care at the Hospice Haven. I am truly happy and grateful to the entire staff for the comfort and support you've shown to us. We will always remember haw you listened and assured us to know you were with us all the step of the way.

HONORING THE



CONTRIBUTIONS OF GARY FISHER



As we begin to celebrate our 30th anniversary, it was with great pleasure that we were able to honor the memory of our first Board Chairman, Gary Fisher on Friday, March, 13, 2015. Gary was instrumental in the development of Richmond County Hospice and its continued growth. Reflections on Gary's personal and professional life were given by Neal Watkins, Carole Venable, Bob McLester, and Kathryn Fisher Nixon. The ceremony was held with Gary's family and a few close personal friends in attendance.





















Happy Social Work Month

Thank you Jennifer Pollard, MSW, with Outreach Services for being the speaker for Social Work Month!

Happy Social Work Month to all of the Social Workers. Richmond County Hospice hosted the Quarterly Social Work Networking Group of the Sandhills for a breakfast meeting and speaker on Thursday, March 5th, 2015 from 8:30-10:30 on the campus of Richmond County Hospice in our Hospice House.



Stephanie Thornton, BA



(Front row) Shannon Huff ,BA and Jessica Mims, BSW (Back row) Mary Martha Warnock, BSW Kristina Leyden, LCSW and Sandy Black, BSW



Jennifer Pollard, MSW

The Quarterly Social Work
Networking Group of the Sandhills
was established over a year ago by
Kristina Leyden, (LCSW) with
Richmond County Hospice and
Marcy Simpson, (LCSW) EAP
Counselor with First Health as a
networking group for all social
workers in Richmond, Scotland and
Moore County. For more
information or to join this group,
please call Kristina at
(910) 997-4464.





Cristina De Aguilar, LCSW







The **Annual Volunteer Banquet** to honor those who have volunteered with us this past year will be held on **April 14**th. Volunteers: save the date and look for your invitation in the mail closer to the event.

Wednesday April 22nd, we will hold our annual **Children's Grief Camp, Camp Haven**, from 8:30AM-3:00PM on the Richmond County Hospice campus. The camp is open to children ages 5-12 who have experienced a significant loss within the past year. If you would like more information or a camp application, contact Sandy Black at (910) 997-4464.

The **Light of Life Memorial Service** will be held on May 5th from 6:00pm to 8:00pm for the families of our patients who pass away between October 1, 2014, and April 1, 2015. Patients' families will receive a written invitation to the candlelight service of remembrance, but this service is open to the community as well. Contact Sandy Black at (910) 997-4464 for more information.

Richmond County Hospice invites you to The



On **May 16**th from 7:00PM-10:00PM: A gala in **Celebration of our 30**th **Anniversary** will be held at Triple L. Farms in Derby, North Carolina. Invitations will be mailed out in April. The event will be semi-formal with a country flare. If you would like more information about this event, please contact Kristina Leyden or Julie Woody at (910) 997-4464.

In celebration of our 30th anniversary we are planning to have a community concert along with a barbeque and a meet and greet autograph session with any of our local celebrities who would be willing to come out for the event. If you or someone you know is in a band who would be willing to play for this event or if you or someone you know is a celebrity who would be willing to have a fan meet and greet session during this event, please contact Kristina Leyden or Julie Woody at (910) 997-4464.

Richmond County Hospice is excited about these upcoming events, is thankful for all of the continued support, and looks forward to thirty plus more years of serving our community.

How To Donate To Hospice



There are several ways to contribute to your hometown hospice. You can donate your time by visiting patients, helping around the offices, helping during special events; in-kind gifts from our Wish List, or sending monetary contributions. Monetary donations may be done also in the following ways:

Sending a check with your donation by mail to our main address.

Calling directly to our offices and making a credit card contribution

Visiting our web site: http://mpweb.org/hospice, under the tab GIVE

You can donate on behalf of someone: in memory or in honor of a loved one, a friend, a neighbor, a member of your church or an employee; also, you may contribute out of the goodness of your heart.

Contributions are welcomed towards special projects such as our BRICK FUNDRAISING: buying bricks to help build our "Walk to Remember" and the "Veterans Wall." More information on this project may be found on our web site. All the funds collected through these projects are used directly and exclusively to benefit current and future patients under our care.

In-Kind Donations

Richmond County Hospice and the Hospice Haven are very fortunate to be surrounded by a compassionate community who supports our not-for-profit hospice agency. We are honored to care for patients and families during their end-of-life journey. With support of our faith community, business community, private clubs, civic organizations, and individuals, we are able to provide various items to our patients. Below is a list of "wish" items that are continually needed and will help our patients in their homes or in our inpatient center, the Hospice Haven:

Reminiscence Items: journals, pens, greeting cards, stationary; <u>Laundry Supplies</u>: laundry detergents, fabric softeners; <u>Food and Basic Staples</u>: applesauce (individual cups), bread, cake mixes and frostings, cereal, cereal bars, soda cans (sprite, diet coke and coke), cookies (snack size packages), crackers, (individual snack packs), Easy Mac, flavored creamers, frozen dinners, fruits, granola bars, individual ice cream, individual yogurts, jelly, juices, microwave popcorn, peanut butter, pudding cups, snacks; <u>Kitchen supplies</u>: aluminum foil, paper plates, napkins, plastic cutlery, Ziploc bags; <u>Personal Supplies</u>: chap stick, conditioner, shampoo, dental floss, Kleenex, lotion, soap, toothbrushes, toothpaste; <u>Gift cards and Certificates</u>: gas stations, Lowes, and Wal-mart.





Supporting Richmond County Hospice is as easy as shopping on-line. The Amazon Smile Foundation is a program where Amazon will donate 0.5% of the purchase price to YOUR charitable organization. Please go to your Amazon Account and choose Richmond County Hospice as YOUR organization!

http://smile.amazon.com/ch/58-1678217

Our Contributors enable us to provide Excellence In End-of-life Care

We would like to take this opportunity to recognize these individuals and publicly acknowledge our appreciation for all they've done. With your continued support, we will be able to provide quality compassionate care to individuals in our community in the future.

Memorials

Robert Pait

Norman & Rita Bland

Charles Munn

Faye Herring

Peggy Hicks

Faye Herring

Leaton M Williams, Jr.

Clyde M. Pryce

Barbara Jenkins

Suzanne J Terry

Ralph Meacham

Danny & Sherry Bynum

Rebecca Frazier

Annie Lampley

East Coast Umbrella, Inc.

Judith Day

Reid F. Garrison

Ann Garrison

Allyssa Beck

Lisa Nance

Agatha Lantz

Grady S. Dunn

Murlin Branson

Harry Newton

Marston Baptist Church

FirstHealth Moore Regional Hospital Laboratory

Wanda Inman

Phillip Covington

Regina Yingling

Carol & Johnny Dye

Amanda & Curtis Byrd

Terry L. Staley

Sue Robison

Debbie & Mark Owens

Jessie Covington Hilda Cooper

Janet Wood

Larry & Ann Doby Mercer

Sam & Ann Ballard

Kay & Paul Gagnon

Cynthia Jordan

Eric Taylor

Ramona Gudgel

Marjorie Mullen

Betty Tysinger

Bonnie Harris

Jerry Tarlton

Ann Garrison

Ladonna Hinson

Jims Gems & Gold LLC

Edith Williams

Rosa Deering

Hattie Bailey

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Joan Carpenter

Mildred Lear

Care & Share Nightingales

Lucille Goodwin

Sandra Elliott

Bruce Allen

Henderson Forestry Consultants, P.A.

Tugwell Consulting Forestry, P.A.

Patsy Allen

Sandra Elliott

Fenzo Allen

Stephen Jones

Contributions

Murtis Boan

First Presbyterian Church - Ellerbe

JUSTGIVE

United Methodist Women FUMC Rockingham

In-Kind Donations

Abundant Life Church

Chris & Lenny Beck

Kevin Crowder

Connie Davis

Mary Beth Jordan

Barbara Konopasek

Bobby "James" & Diane Leviner

Rich Matlock

Bob McLester

United Methodist Circle Aide First UMC

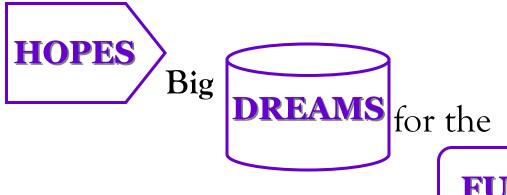
Rockingham

Angala Williams

Walter Wood







Richmond County Hospice is striving for:

- Free standing Chapel on our hospice campus
- Complete the Veterans Garden and Memorial Wall
- Provide Hospice Services to a greater number of families in need
- To serve more families through our Anson Community Hospice Program
- Grow and Develop our volunteer program
- Renovate Hospice Haven to include in-house laundry facility and covered patient entrance.







Hospice Haven & Anson Community Hospice
1119 US Highway 1 North
Rockingham, North Carolina 28379

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	Send Note To:
Return to:	Name: Address: City/State/Zip:
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Rockingham, North Carolina 28379	-/

or visit our website at

www.richmondcountyhospice.com

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